

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	09-03-2026 17:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	09-03-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Uttar Pradesh
विभाग का नाम / Department Name	Medical Education Department Uttar Pradesh
संगठन का नाम / Organisation Name	U.p.rural Institute Of Medical Sciences And Research Saifai
कार्यालय का नाम / Office Name	Saifai Etawah
कुल मात्रा / Total Quantity	184
वस्तु श्रेणी / Item Category	Patient Bed (Semi Fowler) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	13 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	26 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	30 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य /Estimated Bid Value	2574896
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	Bank of India
ईएमडी राशि/EMD Amount	25700

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	Bank of India
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

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Saifai Etawah, Medical Education Department Uttar Pradesh, U.P.Rural Institute Of Medical Sciences and Research Saifai,
(Jagropan Ram)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and

for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
21-02-2026 11:00:00	MM DEPARTMENT UPUMS SAIFAI ETAWAH

Patient Bed (Semi Fowler) (184 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
PRODUCT INFORMATION	Bottom end of the H legs are provided with PVC shoes	Yes (in case of bed without castors), NA (in case of bed with castors)
	Number of hooks in Telescopic I V Pole	2, 4
	Material of Handle	Stainless Steel, Mild Steel, Plastic
	Facility of braking and locking mechanism provided in castor roller	2 Wheels, 4 Wheels, NA (if no castors provided)
	Provision of collapsible Railing	Yes, No
MATERIAL AND DIMENSIONS PARAMETERS	Size of Buffer (mm)	75 mm, 100 mm, 125 mm
	Overall length of Back Rest (mm)	750 to 800 mm, 801 to 850 mm, 851 to 900 mm, 901 to 950 mm
	Overall width of back rest (mm)	750 to 800 mm, 801 to 850 mm, 851 to 900 mm, 901 to 950 mm

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Diameter of Four corner rubber buffers (mm)	75 mm, 100 mm, 125 mm
	Material of head and foot panels	MS tubular, SS with Laminated board, ABS Plastic
	Material of collapsing railing	ABS, Mild Steel, Stainless Steel, NA (in case railing not provided)
	Type of collapsing railing	Collapsible, Drop Down, Retractable, NA (in case railing not provided)
MATTRESS	Provision of mattress	Yes, No
WARRANTY	Warranty includes bed and mattress in years (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	1, 2, 3, 4, 5 Or higher (year)

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	SHRI RAM	206130,Administrative Block, Uttar Pradesh University of Medical Sciences, Saifai	184	30

Special terms and conditions-Version:1 effective from 02-01-2025 for category Patient Bed (Semi Fowler)

1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard, if applicable.
2. The sellers are registered on GeM based on self-declaration of valid Medical device License (if applicable) , product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc, as applicable.
3. In case of authorized resellers/distributors, it will be the legal & regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturer's products, including verifying the validity and authenticity of drug license held by them.
4. The price offered by the seller/bidder shall not, in any case exceed the DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.
5. Any other Terms and Conditions which is not included or at variance with the conditions specified in

STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

4. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

5. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

6. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

7. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

8. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

9. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

10. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

BUYER SPECIFIC TERMS & CONDITIONS

CHECK LIST FOR BIDDERS					
Sl. No.	Details	Documents Required	Yes/No	From Page	To Page
1.	OEM CERTIFICATE	Document			
2.	OEM (Manufacturer) Authorization	Document			
3.	Unconditional 05-years warranty for the supply product.	Declaration			
4.	GST Certificate & GST Return	Certificate			
5.	Product Catalogue	Brochure / Catalogue of quoted product			
6.	Products Data Sheet	Data Sheet of Quoted product			
7.	NON DISCLOSURE CERTIFICATE	Declaration on letter head			
8.	Compliance statement of tendered specifications	Compliance Sheet			

<p>9.</p> <p>1. ISO 9001, ISO 14001 ,ISO 45001.</p> <p>2. OEM MUST HOLD A VALID license of the offered product.</p>	<p>Quality certificates -</p>	<p>Certificate</p>			
<p>10.</p>	<p>SS 304 grade material, issued by a NABL-accredited laboratory, must be submitted. Bend Test, Impact Test, Salt spray Test, Powder coating thickness test from NABL laboratory under NABL scope.</p>	<p>Material Test Report</p>			
<p>11.</p>	<p>Availability of spares parts up to 05 years by OEM/Principal Firm</p>	<p>Declaration by OEM</p>			
<p>12.</p>	<p>Bidders Turn over last three years</p>	<p>CA certified/ document - HALF OF THE BID.</p>			
<p>13.</p>	<p>The OEM must have a minimum of 5 years of documented experience in manufacturing and supplying similar products.</p>	<p>Experience</p>			
<p>14.</p>	<p>Past Experience 30% similar product supply to Govt. departments/Govt. PSU/ Govt. Institutions/medical college.</p>	<p>Past Order copy</p>			
<p>15.</p>	<p>Latest Performance certificate issued by End user</p>	<p>Latest Certificate issued by user</p>			
<p>16.</p>	<p>Not under Liquidation</p>	<p>Declaration on Rs 10 Stamp paper/ document</p>			
<p>17.</p>	<p>Service Center in UP with details, address, location, Contact no. and no of service Engineers deployed.</p>	<p>Document</p>			

18.	Acceptance of Buyer Specific Terms & Conditions	Declaration			
19.	Undertaking regarding restrictions on bidder from land border sharing countries	Declaration			
20.	Undertaking regarding the product is not from CHINA	Declaration			

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Sr. No	Buyer specific Terms & Conditions
1.	Documents in technical bid must be attached in chronological order as per sl. No. (1 to 20) of Checklist. Submission of checklist is mandatory for bidders failing which tender is liable to be rejected.
2.	Unconditional warranty / Guarantee for 5 years to be declared by OEM (Original Equipment Manufacturer)/bidder from the date of installation. The Warranty / Guarantee must cover all parts of the equipment. Datasheet of the product being quoted needs to be attached with technical bid document
3.	An undertaking from the bidder/OEM that the equipment is of the latest of technology and till date no revised or amended version has been launched and the spare parts will remain available for at least next 05 years
4.	Details of after sale service support should be provided which will include the followings: (a) Corresponding address of service centre (b) Telephone No.(Office) (c) Name of Authorized Service Engineers along with mobile number & e-mail address
5.	Details for submission of EMD: Earnest Money Deposit (EMD) shall be submitted in the form of DD/FDR/TDR/BG as per following details and proof of the same must be attached with the technical bid & original DD/FDR/TDR/BG should be deposited within 5 days of tender submission. Exemption from EMD is applicable as per GEM/Govt. Orders.

6.	The cost of equipment/ unit should be inclusive of all accessories as per detail given the specific ation and detailed specification of equipment/ unit should also be mention on the quote.
7.	The bidder shall also confirm the Installation, Commissioning, Demonstration and Training, if required, To the concerned department under intimation to the Head of Department of the University.
8.	The Institute reserves the right to cancel/reject the bid without assigning any reason thereof.
9.	For all goods, the price should be on F.O.R. Institute Central Stores/department basis inclusive of all Levies and duties wherever applicable which should be indicated clearly. The rates of GST should be clearly indicated along with HSN code wherever chargeable.
10.	Rejected items would be removed by the supplier from the site within two weeks of the date of Rejection at their own cost. In case they are not removed they will be auctioned at the risk and responsibilities of the suppliers without any further notice.
11.	Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
12.	Bidder financial standing: The bidder should not be under liquidation, court receivership or similar Proceedings should not be bankrupt. Bidder to upload undertaking to this effect with bid on 10 Rs. stamp paper. And Financial standing certificate issued by any Govt. Financial agency on current date.
13.	Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 10 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM Before this period.
14.	End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
15.	Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regard. GST reimbursement will be as per actuals or as per applicable rates (Whichever is lower), subject to the maximum of quoted GST %.
16.	Scope of supply (Bid price to include all cost components): Supply Installation Testing and Commissioning of Goods.

17.	<p>Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt. Organization</p> <p>/ PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.</p>
18.	<p>For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:</p> <p>a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.</p> <p>b. Execution certificate by client with order value.</p> <p>c. Any other document in support of order execution like Third Party Inspection release note, etc.</p>
19.	<p>Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criterion.</p>
20.	<p>OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for these criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.</p>
21.	<p>IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a</p> <p>Registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.</p>
22.	<p>Availability of Service Centers: Bidder/OEM must have a Functional Service Centre in the State of each</p> <p>Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.</p>
23.	<p>Dedicated /toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.</p>

24.	To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): Bidder should upload all certificates and brochure along with the technical bid at the time of participation.
25.	Advance sampling is mandatory for all products. Bids will not be accepted without samples, and the seller will be disqualified.
26.	Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
27.	Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centers near consignee destinations are to be uploaded along with the bid.
28.	Installation, Commissioning, Testing, Configuration, Training (if any - whichever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.
29.	Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the components related to the equipment (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking).
30.	If sample of the bidder is not accepted by University/Committee Bidders bid will be rejected.
31.	University/Committee may reject any tender without assigning any reason.
32.	University/Committee may modify any terms and condition of the tender at any time.
33.	University/Committee has all power to assure the identification of quoted rates of bidder.
34.	Bidder shall submit letter of accepted demonstration of sample.
35.	Bidder shall submit accepted letter of approved sample to the department. Bidder shall provide their material within 60days otherwise bid will be disqualified by the department
36.	Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.1% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides Forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer

37.	While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the Screenshot of GST portal confirming payment of GST.
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1. Bidder can submit the EMD through Fixed Deposit Receipt from a Commercial bank, Bank Guarantee (including e-Bank Guarantee) from a Commercial Bank or online payment through RTGS / Internet banking in Beneficiary name FINANCE OFFICER; Account No. 72811020000006; IFSC Code: BKID0007281; Bank Name: BANK OF INDIA; Branch Address : UPUMS, SAIFAI, ETAWAH-206130 (U.P.). Bidders to indicate bid number and name of bidding entry in the transaction details held at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid. In case of F.D.R./ Bank Guarantee, bidder has to submit in original in the MM office within five days of bid end date. Earnest Money prepared before publication of these tender will be not considered.

2. Bidder can submit the PBG through Fixed Deposit Receipt from a Commercial bank, Bank Guarantee (including e-Bank Guarantee) from a Commercial Bank or online payment as per A/c detail -Beneficiary name FINANCE OFFICER; Account No. 728110200000006; IFSC Code: BKID0007281; Bank Name: BANK OF INDIA; Branch Address: UPUMS, SAIFAI, ETAWAH-206130 (U.P.).

3. Bidder may be called for demonstration of their product if needed. (It is a part of technical evaluation)

4. O.E.M./ Direct Importer/ Authorized distributor are being invited to participate in this bid.

5. Authorized Distributor./ Direct Importer are allowed to participate in bid only in case of submission of undertaking by manufacturer (On OEM Letter head) i.e.:-

This is in reference to tender notice no..... dt..... on Gem/Etender for the item, It is here by certified that firm name Address.....is our authorized dealer and participating in the above mentioned tender on behalf of who is the original equipment manufacturer.

I is the authorized person of the OEM to provide the following guarantee on behalf of my authorized firm..... Who is the participant in the mentioned tender

1. I guarantee for obeying all the clauses of tender and supply order as well in letter and spirit.

2. Failure to comply with above, the University can take such action deemed fit against the OEM as per law.

6. Bidder will have to submit the broacher / catalogue of the quoted items with clear specification in the bid.

7. Relaxation in EMD for MSE units of State of Uttar Pradesh only.

8. Land border Act of 2017 and subsequent amendment as is mandatory for any government procurement, will be applicable in this bid.

9. Undertaking:-

(On Letter Head)

“ I have read the clause regarding restrictions on procurement from a bidder of a country which shares as land border with India; I certify

that, this bidder is not from such a country or, if from such a country, has been registered with the competent authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. Where applicable, evidence of valid registration by the Competent Authority shall be attached.”

(No. F.7/10/2021-PPD(1) Government of India Ministry of Finance Department of expenditure procurement policy division dt. 23.02.2023)

This is to certify that, I.....(bidder name) of(company name).

01. I have read all terms and condition of the tender.

02. I have Understood and comply all the terms and condition of the tender.

03. This bid is not a conditional bid.

(Signature of bidder& stamp)

10. Required Specification of equipment is uploaded through point no. 09 of buyer added bid specific ATC. Technical evaluation will be finalized on the basis of uploaded specification. Bidders are advised to quote their product through the same. If there is any deviation from the golden parameter the uploaded parameter will be consider.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of

Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---