

## बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	07-03-2026 18:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	07-03-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Karnataka
विभाग का नाम / Department Name	Water Resources Department Karnataka
संगठन का नाम / Organisation Name	Karnataka Neeravari Nigam Limited (knnl)
कार्यालय का नाम / Office Name	Knnl Ro Bangalore
वस्तु श्रेणी / Item Category	Hiring of Agency for IT Projects- Milestone basis
अनुबंध अवधि / Contract Period	1 Month(s) 17 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	1 Year (s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes   Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes   Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन्ू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

**बिड विवरण/Bid Details**

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / <b>Financial Document Indicating Price Breakup Required</b>	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

**ईएमडी विवरण/EMD Detail**

आवश्यकता/Required	No
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**ईपीबीजी विवरण /ePBG Detail**

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority: Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid Inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
8. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
9. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

#### अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

**Scope of Work:**[1772020764.pdf](#)

**Payment Terms:**[1772020770.pdf](#)

#### Hiring Of Agency For IT Projects- Milestone Basis ( 1 )

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Scope of Work	Services for Providing and Installation of Computer and Duplex Printer to Karnataka Neeravari Nigam Limited Accounts Section Central Office Walmi Building 1st Floor Dharwad
Resources Needed	As specified in Scope of work
Deployment of core team	Offsite
Deliverables / Timelines	As per the Buyer Requirement
<b>एडऑन /Addon(s)</b>	

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Mutharaju L	580001,KNNL, Central Office, Walmi Building, Dharwad- 580001	Project / Lumpsum Based	N/A

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

**2. Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

**3. Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**4. Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

**5. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**6. Purchase Preference (State)**

**Bid reserved for MSE from the State of Bid Inviting Authority:** Procurement under this bid is reserved for purchase from Micro and Small Enterprises from the State of Bid Inviting Authority having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal. If the bidder want to avail themselves of the reservation benefit, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible to participate in this bid. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility based on documentary evidence submitted, while evaluating the bid. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

**7. Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

Sl. No.	Desktop & Printer Configuration Details	Qty (In Nos)
1.	<p>DESKTOPS:~</p> <p>Core System Processor (CPU)</p> <ul style="list-style-type: none"> <li>· <b>Intel® Core™ i5-12th Generation</b> (e.g., <b>Intel Core i5-12400</b>) <ul style="list-style-type: none"> <li>○ 6 cores / 12 threads with Intel Turbo Boost up to ~4.4 GHz</li> <li>○ Architecture: Alder Lake</li> <li>○ Cache: 18 MB Smart Cache</li> <li>○ Integrated Graphics: <b>Intel® UHD Graphics</b> for everyday visuals and basic media tasks.</li> </ul> </li> </ul> <p>Memory &amp; Storage RAM</p> <ul style="list-style-type: none"> <li>· 8 GB <b>DDR4</b> RAM (typically 1 × 8 GB DIMM)</li> <li>· Running at ~3200 MHz</li> <li>· Expandable (many systems allow adding another module).</li> </ul> <p>Storage:</p> <ul style="list-style-type: none"> <li>· <b>512 GB PCIe NVMe M.2 SSD</b> <ul style="list-style-type: none"> <li>○ Much faster than traditional SATA SSDs.</li> <li>○ Quick boot-ups and fast load times for applications and files.</li> </ul> </li> </ul>	05

## Operating System & Software

- **Windows 11 Pro (64-bit)** pre-installed
  - Modern UI, regular security updates, TPM 2.0 support.

## Display (Monitor)

- Screen size: 27 inches (68.6 cm), Resolution: Full HD (1920 × 1080)
- Aspect ratio: 16:9, Panel type: IPS LCD, Brightness: 250-300 nits
- Contrast ratio: 1000:1 to 1500:1 (static), Color gamut: up to 99% sRGB
- Pixel pitch: ~0.31 mm, Viewing angle: 178° horizontal / vertical

## Keyboard & Mouse

- **Wired USB Keyboard & Mouse included**
  - Standard layout keyboard + optical mouse.

## Connectivity Wireless

- **Wi-Fi 802.11ac / 802.11ax** (depending on model)
  - Dual-band wireless internet support (2.4 GHz & 5 GHz).
- **Bluetooth 5.0 / 5.2**
  - For wireless peripherals (headphones, mouse, keyboard).

## Wired Networking

- **Gigabit Ethernet (LAN)**
  - For stable office/home wired internet.

## Ports & Expansion

Typical port lineup includes:

- **USB 3.0 / USB 3.1 Gen 1 Ports** (for faster data transfer)
- **USB 2.0 Ports** (for legacy devices)
- **HDMI / Display Port / VGA** (to connect external screens)
- **Audio In/Out jacks**
- **Ethernet (RJ-45)**
- Additional expansion slots inside the case for future upgrades.

## 2. Laser jet Printer:~

• **Printer Type:** Monochrome laser printer

• **Functions:** Print only (no scan/copy)

- **Brand:** HP LaserJet
- **Form Factor:** Single-function desktop laser printer
- **Ideal Use:** Home office, small business printing

### □ **Print Performance:**~

- **Print Technology:** Laser (monochrome)
- **Print Speed (Black, A4):** Up to ~30 pages per minute (ppm)
- **Print Resolution:** Up to **1200 × 1200 dpi**
- **First Page Out:** Quick first page output (time not always specified)
- **Duty Cycle (Monthly):** Up to ~30,000 pages
- **Recommended Monthly Volume:** ~300 - 2,300 pages
- **Duplex Printing:** Automatic (built-in 2-sided printing)

### □ **Paper Handling:**~

- **Input Tray Capacity:** ~250 sheets standard
- **Output Tray Capacity:** ~100 sheets
- **Supported Media Sizes:**
  - Standard: A4, A5, B5 (JIS)
  - Custom: ~76 × 216 mm to 127 × 356 mm
  - Envelopes (DL, C5) and other sizes
- **Supported Media Types:** Plain paper, envelopes, cardstock, labels, re-cycled paper
- **Media Weight Supported:** ~60-220 g/m<sup>2</sup>

### □ **Connectivity:**~

- **Interface:** USB 2.0 (Hi-Speed USB compatible)
- **Network:** No built-in Ethernet or Wi-Fi (USB printing only on this basic model)

### □ **Memory & Processor:**~

- **Standard Memory (RAM):** ~256 MB
- **Processor:** Not always specified but typically ~600-800 MHz class for this segment

### 3. Monochrome Laser Multi-Function Printer

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- **Functions:** Print, Copy, Scan
- **Print Technology:** Laser
- **Display:** 2-line STN LCD
- **Processor:** ~600 MHz
- **Memory:** 256 MB (shared printer + scanner)
- **Internal Storage:** None
- **Cartridges:** 1 Black Toner + Imaging Drum

#### Print Specifications

- **Print Speed:**
  - o Up to **30 pages per minute (ppm)** (A4, black)
- **First Page Out:**
  - o As fast as **~8.5 seconds**
- **Print Resolution:**
  - o Up to **1200 × 1200 dpi (black)**
- **Duplex Printing:**
  - o Automatic two-sided printing
- **Monthly Duty Cycle:**
  - o Up to **30,000 pages**
- **Recommended Monthly Volume:**
  - o **300 - 2,300 pages**
- **Print Languages:**
  - o PCL6, PCLm, GDI, PWG, URF

#### Copy Specifications

- **Copy Speed:**
  - o Up to **30 copies per minute (cpm)**
- **Copy Resolution:**
  - o Up to **600 × 600 dpi**
- **Copy Reduction/Enlargement:**
  - o 25% to 400%
- **Maximum Copies:**
  - o 99 copies

#### Scan Specifications

- **Scanner Type:** Flatbed + ADF (Automatic Document Feeder)
- **Optical Scan Resolution:**
  - o Up to **600 dpi**
- **Scan Speed:**
  - o 20 ipm (black), 7 ipm (color)
- **ADF Capacity:**
  - o ~40 sheets
- **Scan File Formats:** JPEG (others supported via software)
- **Duplex Scanning:** No (single-sided ADF scanning)

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority

Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020 and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिव के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---