

बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|--|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 19-05-2026 15:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 19-05-2026 15:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 180 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Haryana |
| विभाग का नाम/Department Name | Electronics And Information Technology Department Haryana |
| संगठन का नाम/Organisation Name | Haryana State Electronics Development Corporation Ltd. (hartron) |
| कार्यालय का नाम/Office Name | Chandigarh |
| कुल मात्रा/Total Quantity | 5 |
| वस्तु श्रेणी /Item Category | Fixed Computer Workstation (Q2) |
| बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years) | 20 Lakh (s) |
| मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years) | 160 Lakh (s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service | 3 Year (s) |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover | No |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

बिड विवरण/Bid Details

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| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/ Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 3 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 3 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 |
| विगत प्रदर्शन / Past Performance | 80 % |
| बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled | Yes |
| रिवर्स नीलामी योग्यता नियम/ RA Qualification Rule | 50% Lowest Priced Technically Qualified Bidders |
| बिड का प्रकार/ Type of Bid | Two Packet Bid |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No |
| Payment Timelines | Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) |
| मूल्यांकन पद्धति/ Evaluation Method | Total value wise evaluation |
| मध्यस्थता खंड/ Arbitration Clause | No |
| सुलह खंड/ Mediation Clause | No |

ईएमडी विवरण/EMD Detail

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|-----------------------------|-----------|
| एडवाइजरी बैंक/Advisory Bank | HDFC Bank |
| ईएमडी राशि/EMD Amount | 80000 |

ईपीबीजी विवरण /ePBG Detail

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| एडवाइजरी बैंक/Advisory Bank | HDFC Bank |
| ईपीबीजी प्रतिशत (%) /ePBG Percentage(%) | 3.00 |
| ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months). | 38 |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Hardware Assistant

Haryana State Electronics Development Corporation Ltd.(HARTRON), Bays No. 73-7, Sector-2, Panchkula (Surender)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

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| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
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एमएसई खरीद वरीयता/MSE Purchase Preference

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| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$ | 15 |
| सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference | 50 |

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 50 % of total quantity as defined/ decided in relevant policy.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
7. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Fixed Computer Workstation (5 pieces)

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| Bis Required | Yes |
|--------------|-----|

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---------------------|-------------------------------------|--|
| Generic | Description of Stores | A high-performance computing device designed to handle intensive tasks with discrete/dedicated graphic card, minimum standard 1 year warranty |
| Processor | Processor Number | Intel Core i5-12400, Intel Core i5-12500, Intel Core i5-12600, Intel Core i5-13400, Intel Core i5-14400, Intel Core i5-12600K, Intel Core i7-12700, Intel Core i5-14500, Intel Core i5-13500, Intel Core i5-13600, Intel Core i5-14600, Intel Core i9-12900, Intel Core i7-12700K, Intel Core i7-13700, Intel Core i5-13600K, Intel Core i5-14600K, Intel Core i9-12900K, Intel Core i7-14700, Intel Core i7-13700K, Intel Core i9-13900, Intel Core i9-14900, Intel Core i7-14700K, Intel Core i9-13900K, Intel Core i9-14900K, Intel Xeon W-2235, Intel Xeon w3-2423, Intel Xeon w3-2425, Intel Xeon W-2255, Intel Xeon w3-2435, Intel Xeon w3-2525, Intel Xeon w3-2535, Intel Xeon W-3245M, Intel Xeon W-3323, Intel Xeon w5-3423, Intel Xeon w5-3525, Intel Xeon W-3265, Intel Xeon W-3245, Intel Xeon w5-2445, Intel Xeon W-3265M, Intel Xeon w5-3433, Intel Xeon w5-3425, Intel Xeon w5-2455X, Intel Xeon W-3335, Intel Xeon W-3275M, Intel Xeon W-3275, Intel Xeon w5-2545, Intel Xeon w5-3535X, Intel Xeon w5-3435X, Intel Xeon W-3345, Intel Xeon w5-2465X, Intel Xeon w7-3445, Intel Xeon w5-2555X, Intel Xeon w7-2475X, Intel Xeon w5-2565X, Intel Xeon w7-2595X, Intel Xeon w7-2495X, Intel Xeon w7-3455, Intel Xeon w7-2575X, Intel Xeon W-3365, Intel Xeon W-3375, Intel Xeon w7-3465X, Intel Xeon w9-3475X, Intel Xeon w7-3545, Intel Xeon w7-3555, Intel Xeon w7-3565X, Intel Xeon w9-3575X, Intel Xeon w9-3495X, Intel Xeon w9-3595X, Intel Xeon Silver 4210, Intel Xeon Silver 4215, Intel Xeon Silver 4215R, Intel Xeon Silver 4210R, Intel Xeon Gold 5215M, Intel Xeon Silver 4214, Intel Xeon Gold 5215, Intel Xeon Silver 4214R, Intel Xeon Silver 4309Y, Intel Xeon Gold 6226, Intel Xeon Silver 4216, Intel Xeon Gold 5315Y, Intel Xeon Silver 4310T, Intel Xeon Gold 6334, Intel Xeon Gold 6238T, Intel Xeon Silver 4410Y, Intel Xeon Gold 6434, Intel Xeon Gold 5415+, Intel Xeon Silver 4509Y, Intel Xeon Gold 6226R, Intel Xeon Gold 6534, Intel Xeon Gold 6230, Intel Xeon Gold 5317, Intel Xeon Gold 6212U, Intel Xeon Silver 4314, Intel Xeon Gold 6210U, Intel Xeon Platinum 8260, Intel Xeon Gold 5318Y, Intel Xeon Gold 6230R, Intel Xeon Gold 6338, Intel Xeon Platinum 8260M, Intel Xeon Silver 4510, Intel Xeon Silver 4514Y, Intel Xeon Silver 4316, Intel Xeon Gold 5320T, Intel Xeon Gold 6326, Intel Xeon Gold 5320, Intel Xeon Gold 6346, Intel Xeon Gold 6426Y, Intel Xeon Gold 6354, Intel Xeon Gold 6330, Intel Xeon Gold 5418Y, Intel Xeon Silver 4416+, Intel Xeon Gold 6526Y, Intel Xeon Gold 6342, Intel Xeon Gold 6444Y, Intel Xeon Gold 6348, Intel Xeon Gold 6442Y, Intel Xeon Gold 5420+, Intel Xeon Gold 6542Y, Intel Xeon Gold 6430, Intel Xeon Gold 6448Y, Intel Xeon Platinum 8452Y, Intel Xeon Gold 6548Y+, Intel Xeon Platinum 8562Y+, Intel Xeon Platinum 8462Y+, Intel Xeon Platinum 8460Y+, Intel Xeon Platinum 8468, Intel Xeon Platinum 8568Y+, Intel Xeon Platinum 8470Q, Intel Xeon Platinum 8580, Intel Xeon Platinum 8592+, AMD EPYC 4124P, AMD Ryzen 5 7500F, AMD |

| विवरण/Specification | विशिष्टि का नाम /Specification Name | Ryzen 5 7600, AMD Ryzen 5 7600X, AMD Ryzen 5 7600X3D, AMD EPYC 4244P, AMD Ryzen 7 7700, AMD Ryzen 7 7700X, AMD Ryzen 7 7700X3D, AMD EPYC 4344P, AMD EPYC 4364P, AMD EPYC 8024P, AMD EPYC 8024PN, AMD EPYC 9015, AMD Ryzen 9 7900, AMD Ryzen 9 7900X, AMD Ryzen 9 7900X3D, AMD EPYC 4464P, AMD EPYC 4484PX, AMD EPYC 4564P, AMD EPYC 4584PX, AMD EPYC 9115, AMD EPYC 9135, AMD EPYC 9175F, AMD Threadripper PRO 5945WX, AMD Threadripper PRO 7945WX, AMD Ryzen 9 7950X, AMD Ryzen 9 7950X3D, AMD Threadripper PRO 5955WX, AMD Threadripper PRO 7955WX, AMD EPYC 8124P, AMD EPYC 8124PN, AMD EPYC 9124, AMD EPYC 9174F, AMD EPYC 9184X, AMD Threadripper PRO 5965WX, AMD Threadripper 7960X, AMD Threadripper PRO 7965WX, AMD EPYC 8224P, AMD EPYC 8224PN, AMD EPYC 9224, AMD EPYC 9254, AMD EPYC 9274F, AMD EPYC 9255, AMD EPYC 9275F, AMD Threadripper PRO 5975WX, AMD Threadripper 7970X, AMD Threadripper PRO 7975WX, AMD EPYC 8324P, AMD EPYC 8324PN, AMD EPYC 9354P, AMD EPYC 9334, AMD EPYC 9354, AMD EPYC 9374F, AMD EPYC 9384X, AMD EPYC 9335, AMD EPYC 9355P, AMD EPYC 9355, AMD EPYC 9375F, AMD EPYC 9365, AMD EPYC 8434P, AMD EPYC 8434PN, AMD EPYC 9454P, AMD EPYC 9454, AMD EPYC 9474F, AMD EPYC 9455P, AMD EPYC 9455, AMD EPYC 9475F, AMD Threadripper PRO 5995WX, AMD Threadripper 7980X, AMD Threadripper PRO 7985WX, AMD EPYC 8534P, AMD EPYC 8534PN, AMD EPYC 9554P, AMD EPYC 9534, AMD EPYC 9554, AMD EPYC 9535, AMD EPYC 9555P, AMD EPYC 9555, AMD EPYC 9575F, AMD EPYC 9565, AMD EPYC 9634, AMD Threadripper PRO 7995WX, AMD EPYC 9654P, AMD EPYC 9654, AMD EPYC 9684X, AMD EPYC 9655P, AMD EPYC 9645, AMD EPYC 9655, AMD EPYC 9734, AMD EPYC 9754S, AMD EPYC 9754, AMD EPYC 9745, AMD EPYC 9755, AMD EPYC 9825, AMD EPYC 9845, AMD EPYC 9965, Intel Core Ultra 5 225, Intel Core Ultra 5 245, Intel Core Ultra 7 265, Intel Core Ultra 5 245K, Intel Core Ultra 9 285, Intel Core Ultra 5 235, Intel Core Ultra 7 265K, Intel Core Ultra 9 285K Or higher |
|---------------------|-------------------------------------|--|
| | | |
| Motherboard | Expansion Slots (PCIe x 16) | 2, 3 |
| Graphics | Number of Graphic Card | 1 |

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---------------------|--|--|
| | Graphic Card Number | AMD Radeon PRO W6400 4 GB, AMD Radeon PRO W6600 8 GB, AMD Radeon PRO W6800 32 GB, AMD Radeon PRO W7500 8 GB, AMD Radeon PRO W7600 8 GB, AMD Radeon PRO W7700 16 GB, AMD Radeon PRO W7800 32 GB, AMD Radeon PRO W7800 48GB, AMD Radeon PRO W7900 48 GB, Intel Arc Pro A40 6GB, Intel Arc Pro A50 6GB, Intel Arc Pro A60 12 GB, NVIDIA T400 4GB, NVIDIA T1000 4GB, NVIDIA T1000 8GB, NVIDIA RTX A400 4GB, NVIDIA RTX A1000 8GB, NVIDIA RTX A2000 12GB, NVIDIA RTX 2000 Ada Generation 16GB, NVIDIA RTX A4000 16GB, NVIDIA RTX 4000 SFF Ada Generation 20GB, NVIDIA RTX 4000 Ada Generation 20GB, NVIDIA A800 40GB Active 40 GB, NVIDIA RTX A4500 20GB, NVIDIA RTX A5000 24GB, NVIDIA RTX 4500 Ada Generation 24GB, NVIDIA RTX A5500 24GB, NVIDIA RTX A6000 48GB, NVIDIA RTX 5000 Ada Generation 32GB, NVIDIA RTX 6000 Ada Generation 48GB, NVIDIA GeForce RTX 5060 8GB, NVIDIA GeForce RTX 5060 Ti 8GB, NVIDIA GeForce RTX 5060 Ti 16GB, NVIDIA RTX PRO 2000 Blackwell 16GB, NVIDIA Geforce RTX 5070 12GB, NVIDIA RTX PRO 4000 Blackwell 24GB, NVIDIA RTX PRO 4000 Blackwell SFF Edition 24GB, NVIDIA RTX PRO 5000 Blackwell 48GB, NVIDIA RTX PRO 6000 Blackwell Max-Q Workstation Edition 96GB, NVIDIA Geforce RTX 5070 Ti 16GB, NVIDIA Geforce RTX 5080 16GB, NVIDIA RTX PRO 6000 Blackwell Workstation Edition 96GB, NVIDIA RTX PRO 4500 Blackwell 32GB, NVIDIA Geforce RTX 5090 32GB Or higher |
| Operating System | Factory Pre-Loaded Operating System | Windows 11 Professional, DOS or equivalent |
| Memory | Type of RAM | DDR4, DDR5 Or higher |
| | RAM Size Provided with the System (GB) | 64, 128, 256, 512, 1024 Or higher |
| Storage | Primary Storage (Boot Drive) Capacity (in GB) | 512, 1024, 2048, 3072, 4096, 5120 Or higher |
| | Type of Secondary Storage | HDD@7200RPM Or higher |
| | Secondary Storage Capacity (in GB) | 4000.0 |
| RAID Connectivity | Controller Type | Hardware RAID (via dedicated RAID controller), Software RAID, No RAID |
| | RAID Level | No RAID, RAID 0, RAID 1, RAID 5, RAID 10 |
| Connectivity | Type of Ethernet Ports | 1 GbE Port |
| | Number of Ethernet Ports | 2, 1 |
| | Wireless Connectivity | No Wireless Connectivity, Wi-Fi 5 (802.11ac) + Bluetooth 5.0, Wi-Fi 5 (802.11ac) + Bluetooth 5.1, Wi-Fi 5 (802.11ac) + Bluetooth 5.2, Wi-Fi 6 (802.11ax) + Bluetooth 5.0, Wi-Fi 6 (802.11ax) + Bluetooth 5.1, Wi-Fi 6 (802.11ax) + Bluetooth 5.2, Wi-Fi 6 (802.11ax) + Bluetooth 5.3, Wi-Fi 7(802.11be) + Bluetooth 5.4 Or higher |

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---------------------|--|---|
| Ports | Number of USB Type A Version 3 Point 1 | 4 |
| | Other Ports | 1 x VGA |
| Monitor | Availability of Monitor | Yes Yes as per IS 13252 (Part 1) |
| | Screen Size (in CMs) | 68.1 - 73 (26.81" - 28.74") |
| | Monitor Port | HDMI, VGA, Display Port |
| POWER | Redundant Power Supply | Yes, No |

Additional Specification Parameters - Fixed Computer Workstation (5 pieces)

| Specification Parameter Name | Bid Requirement (Allowed Values) |
|------------------------------|---|
| Technical Specifications | The Technical Specifications provide in the ATC document will be final and prevail over and above the GeM bid Specifications. |

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|---------------|---|--|------------------|------------------------------|
| 1 | Surender | 134109,Hartron Bhawan Bays No. 73-76, Sector - 2 Panchkula | 5 | 30 |

Special terms and conditions-Version:1 effective from 20-02-2025 for category Fixed Computer Workstation

1.

For Buyers

| | | |
|---|---|--|
| 1 | Product Verification | A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website. |
| 2 | Requirement of OEM logo | Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids. |
| 3 | Warranty | <p>1. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call center to verify the certificate.</p> <p>2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty..</p> |
| 4 | OM related to MII, Local content and MeitY advice on Model technical specifications | Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable. |

| | | |
|--------------------|---|---|
| 5 | Check points during Acceptance of Supplies | <p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:</p> <ul style="list-style-type: none"> (i) Packing should be checked properly (ii) A warranty certificate from the OEM should be insisted upon and checked. (iii) Instruction manuals and the OS installed should be checked. (iv) The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems. (v) An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery. |
| 6 | HDD/SSD Storage Retention | Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Workstation under ATC clause. |
| 7 | Applications Compatible with the Workstation | Buyers may include the names of applications under ATC for which the workstation's configuration has been suitably assessed and certified to meet the required specifications. |
| For Sellers | | |
| 8 | OEM Website Link/Part No for product verification | <p>The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.</p> |

| | | |
|----|--|---|
| 9 | Changing or altering the configuration | Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration. |
| 10 | Warranty | The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center. |
| 11 | Compliance of extended producer's responsibility | With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time. |
| 12 | Mandatory / Statutory requirements as applicable | OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable. |
| 13 | Operating System | It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems. |
| 14 | Applications Compatibility with the Workstation | The seller shall ensure that the workstation is compatible with the specified applications. Requisite documents confirming compatibility from the application provider must be furnished upon request by the buyer. |

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The Technical Specifications mentioned in the ATC Document is final for this bid.

Bidder as well as OEM shall submit the Technical Compliance on their letter head as per Specifications of ATC.

The Technical bid of the bidder not confirming the Technical specifications of ATC shall be rejected without any further notice.

3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

4. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

5. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Haryana State ELelectronics Development Corporation Limited
payable at
Panchkua/Chandigarh

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

7. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

8. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

9. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

10. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

11. **Rate Contract**

Tax and Duties Toll Tax/ Entry Tax/ Octroi Duty & Local Taxes. No separate payment would be made by the Buyer for Toll Taxes, Entry Taxes, Octroi duty and local Taxes, if any. The Seller should cater for these Taxes/ duties as part of Basic Rate quoted in the Bid.

12. **Rate Contract**

Demurrage charges In case the rejected items are not lifted by the firm within 48 hrs, the demurrage charges at the rate of 0.5% of total contract value will be charged per day. In case the items are not lifted within a month, the same will be destroyed by the station board of officers and no claim will be admitted. Demurrage charges. In case the rejected items are not lifted by the firm within 48 hrs, the

demurrage charges at the rate of 0.5% of total contract value will be charged per day. In case the items are not lifted within a month, the same will be destroyed by the station board of officers and no claim will be admitted.

13. Rate Contract

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

14. Rate Contract

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

15. Rate Contract

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

16. Rate Contract

Bidder's offer is liable to be rejected if they dont upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

17. Rate Contract

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

18. Rate Contract

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

19. Rate Contract

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

20. Rate Contract

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

21. **Rate Contract**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

22. **Rate Contract**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

23. **Rate Contract**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

24. **Rate Contract**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

25. **Rate Contract**

IT equipment shall be IPv6 ready from day one.

26. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

27. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

28. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

29. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

30. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid

in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

31. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

32. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

33. **Inspection**

Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

34. **Past Project Experience**

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

35. **Past Project Experience**

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should

be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

36. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

37. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

FOR Destination, including delivery and installation and all taxes and duties applicable.

38. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.

10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

