

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	23-05-2026 12:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	23-05-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Odisha
विभाग का नाम / Department Name	Women And Child Development Department Odisha
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	Secretariat
कुल मात्रा / Total Quantity	8513
वस्तु श्रेणी / Item Category	Television (V3) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	1064 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	8513 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	212825000
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईएमडी राशि/EMD Amount	4256500

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Additional Secreatry to Government
SECRETARIAT, Women and Child Development Department Odisha, N/A,
(N.c. Jyoti Ranjan Nayak)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Television (V3) (8513 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Product Characteristics	Duty Cycle of Product (Number of operation hours per day X number of days in week)	16 x 7
	Native Resolution of Display (Pixels)	HD (1280 X 720), Full HD (1920 x 1080), Ultra HD (3840 x 2160)
	BEE Star Rating of the product	3 Star, 4 Star, 5 Star Or higher
Display Characteristics	Diagonal Display Size (in inches)	Between 30 and 35 (76.2 and 88.9 cm), Between 35 and 40 (88.9 and 101.6 cm), Between 40 and 45 (101.6 and 114.3 cm), Between 45 and 50 (114.3 and 127 cm), Between 50 and 55 (127 and 139.7 cm), Between 55 and 60 (139.7 and 152.4 cm), Between 60 and 70 (152.4 and 177.8 cm), Between 70 and 80 (177.8 and 203.2 cm), Between 80 and 90 (203.2 and 228.6 cm), Between 90 and 100 (228.6 and 254 cm)
	Display Technology	LCD (Liquid Crystal Display), LED (Light Emitting Diode)
	Type of Backlight in LCD / Type of LED in Display Technology	Edge-lit LED, Direct-lit LED, Full-array LED, OLED (Organic LED)
	Peak display brightness in product (in nits)	Between 200 and 300, Between 300 and 400, Between 400 and 500, Between 500 and 600, Between 600 and 700, Between 700 and 800, Between 800 and 900, Between 900 and 1000
Warranty Duration	Minimum Standard Warranty (Year)	1

Additional Specification Parameters - Television (V3) (8513 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1. Screen Size 2. Display Type 3. Resolution	1. Screen Size: 32 inches or higher 2. Display Type: LED Backlit Smart TV (OLED / QLED or higher acceptable) 3. Maximum Resolution Supported: HD (1280x720), Full HD (1920x1080), 4K UHD (3840x2160), 8K UHD (7680x4320) or higher
1. Brightness 2. Audio Output 3. Audio Technology 4. Additional Speaker	1. Typical Brightness: Minimum 200 nits or higher 2. Audio Power (minimum): 10W x 2 or higher 3. Audio Technology: Dolby or equivalent 4. Additional Speaker: 20 W external speaker (>=20 W RMS), SNR >=80 dB, Bluetooth v4.2 or higher, IPX7 or above, with durable rubberized/fabric build
1. Smart Features 2. Launch Year 3. Functional Enhancements	1. Smart TV Launch Year: 2024 or later 2. Mandatory Smart Features: Built-in Wi-Fi, Wi-Fi Direct, Bluetooth, LAN 3. Optional/Desirable Features: Screen Mirroring, HDR (High Dynamic Range), Built-in Set-top Box
1. Operating System 2. RAM 3. Storage	1. Operating System: WebOS or Tizen 2. RAM: Minimum 1 GB or higher 3. Storage: Minimum 64 GB or higher through SD Card / USB Storage

Specification Parameter Name	Bid Requirement (Allowed Values)
1. Warranty 2. Connectivity 3. Accessories 4. Power Input 5. BEE Star Rating	1. Warranty: 3 Years Onsite Comprehensive Warranty (TV Unit including display panel) & 3 Years Onsite Comprehensive Warranty (External Speaker) 2. Connectivity / Ports: No. of HDMI Port: 1 or higher, No. of USB Port: 1 or higher, No. of Ethernet Port: 1 or higher 3. Accessories: Remote Control, Wall Mount Bracket, 20W External Speaker 4. Power Input: 230V ($\pm 10\%$), 50 Hz 5. BEE Star Rating: 3-5 Star; NA for 8K and above

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Kusuma Kumari Praharaaj	752055,O/o the DSWO, District Collector Office, Khordha	484	45
2	Jayshree Gardia	759122,O/o the DSWO, District Collector Office, Angul	53	45
3	Sujata Dora	767001,O/o the DSWO, District Collector Office, Balangir	620	45
4	DEBAKI PATEL	768028,O/o the DSWO, District Collector Office, Bargarh	295	45
5	Rupali Mitra	756100,O/o the DSWO District Collector Office, Bhadrak	500	45
6	Babita Jena	753002,O/o the DSWO District Collector Office, Chandini Chowk, Cuttack	528	45
7	SARITA NAYAK	759001,O/o the DSWO District Collector Office, Dhenkanal	604	45
8	Manorama Devi	761200,O/o the DSWO, Paralakhemundi, Gajapati	578	45
9	BIJAYALAXMI BEHERA	761020,O/o the DSWO, District Collector Office, Chhatrapur, Ganjam	745	45
10	Bishnupriya Sethi	754103,O/o the DSWO District Collector Office, Jagatsinghpur	507	45
11	Jagnyaseni Mahanand	768201,O/o the DSWO, Collectorate, Jharsuguda	367	45
12	Mujibun Nisha	766001,O/o the DSWO Bhawanipatna, Kalahandi	194	45
13	Snehalata Sahu	762102,O/o the DSWO, District Collector Office, Phulbani, Kandhamal	315	45
14	Basanti Mohanta	758001,O/o the DSWO district Collector Office, Keonjhar	53	45
15	Jyotsna Padhy	764020,O/o the DSWO, District Collector Office, Koraput	784	45

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
16	Indira Pradhan	764045,O/o the DSWO, District Collector Office, Malkangiri	389	45
17	NIHARIKA MOHANTY	757001,O/o the DSWO District Collector Office, Mayurbhanj	103	45
18	Pusparani Patnaik	764059,O/o the DSWO District Collector Office, Nabarangpur	225	45
19	S.Geeta	766105,O/o the DSWO District Collector Office, Nawapara	193	45
20	JAYASHREE PRADHAN	752069,O/o the DSWO District Collector Office, Nayagarh	255	45
21	Tanuprava Beura	752001,O/o the DSWO, District Collector Office, Puri	374	45
22	Pratimarani Das	765001,O/o the DSWO, District Collector Office, Rayagada	173	45
23	PURNIMA TRIPATHY	768001,O/o the DSWO District Collector Office, Sambalpur	52	45
24	ANITA GURU	767017,O/o the DSWO, District Collector Office, Sonepur	98	45
25	Susama Mishra	770001,O/o the DSWO District Collector Office, Sundargarh	24	45

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

3. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the

bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

4. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

5. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

7. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

9. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

10. **Sample Clause**

After award of contract – Successful Bidder shall have to get advance sample approved from buyer before bulk manufacturing / starting bulk supplies. Successful Bidder shall submit

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samples for Buyer's approval, within 7 days of award of contract. Buyer shall, as per contract specifications framework, either approve the advance sample or will provide complete list of modification required in the sample within 7 days of receipt of advance sample. Seller shall be required to ensure supply as per approved sample with modifications as communicated by Buyer. If there is delay from buyer side in approval of advance sample – the delivery period shall be refixed without LD for the period of delay in sample approval. In case, the sample is found to have major deviations / not conforming to the Contract specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller.

Unless otherwise provided in the contract, all samples required for test shall be supplied by the contractor free of cost. Where under the contract, the contractor is required to submit an advance sample, any expenses incurred by the contractor on or in connection with the production of stores in bulk, before the

sample has been approved unconditionally shall be borne by the Seller and he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.

11. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

DDO WCD DEPTT

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

12. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

DDO WCD DEPTT

payable at
Bhubaneswar

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

13. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

DDO WCD DEPTT

Account No.
06640200002331
IFSC Code
UCBA0000664
Bank Name
UCO Bank
Branch address
Bhubaneswar

. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

14. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

DDO WCD DEPTT

payable at
Bhubaneswar

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

15. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

DDO WCD DEPTT

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of

contract.

16. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

DDO WCD DEPTT
Account No.
06640200002331
IFSC Code
UCBA0000664
Bank Name
UCO Bank
Branch address
Bhubaneswar

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

17. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

18. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

19. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

20. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The Buyer Added Bid Specific Additional Terms & Conditions (ATC) stipulated herein shall prevail over and supersede any conflicting provisions mentioned elsewhere in the bid document. In case of any inconsistency, the provisions of these ATC clauses shall be final and binding.

1. Experience Criteria: The Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly manufactured and supplied same or similar Category Products to any Central / State Government Organization / PSU during any one of the last three financial years i.e., FY 2023-24, FY 2024-25, and FY 2025-26 preceding the bid opening date. Copies of relevant contracts and delivery acceptance certificates such as CRAC or delivery receipts shall be submitted along with the bid as documentary evidence of having supplied the required quantity during the qualifying financial year.

2. Past Performance: The Bidder or its OEM {themselves or through reseller(s)} should have supplied same or similar category products for at least 10% of the estimated bid value, cumulatively during the last three financial years i.e., FY 2023-24, FY 2024-25, and FY 2025-26 before the bid opening date. Copies of relevant contracts and delivery acceptance certificates such as CRAC or delivery receipts shall be submitted along with the bid as documentary evidence in support of the cumulative value of supplies made during the relevant financial years.

3. Financial Year Definition: For the purpose of evaluation under this bid, the 'last three financial years' shall be interpreted as follows:

- For Experience Criteria and Past Performance, the 'last three financial years' shall mean FY 2023-24, FY 2024-25, and FY 2025-26;
- For Bidder Existence, OEM Existence, OEM Financial Standing, OEM Financial Strength, Registration under GST Act, GST Returns, and other related eligibility criteria, the 'last three financial years' shall mean FY 2022-23, FY 2023-24, and FY 2024-25, with the last financial year considered as FY 2024-25.

4. Bidder Existence: The Bidder should be in existence and operational for the last 3 years as on the bid submission date. Copies of Incorporation Certificate, and PAN shall be submitted.
5. OEM Existence: The OEM should be in existence and operational for the last 20 years as on the bid submission date. Copies of Incorporation Certificate, and PAN shall be submitted.
6. Affidavit: Bidder must submit an Affidavit on Bidder/OEM letterhead stating that neither the Bidder nor its OEM has been blacklisted by any Central/State Government / UT / PSU / other Government Organization.
7. Declaration on Land Border: As per Rule 144(xi) of GFR 2017, restrictions on procurement from a bidder of a country sharing a land border with India apply. The bidder or its OEM shall submit a declaration on their letterhead confirming compliance with the said provisions.
8. Experience Documentation: Where a CRAC is not available, bidder's experience shall be demonstrated by submitting relevant work order along with either completion certificate or delivery receipt issued by the concerned client/authority.
9. Bidder Financial Standing: The Bidder should not be under liquidation, court receivership, or similar proceedings and should not be bankrupt. Bidder to upload an undertaking to this effect with the bid.
10. OEM Financial Standing: The OEM should not be under liquidation, court receivership, or similar proceedings and should not be bankrupt. OEM to upload an undertaking to this effect with the bid.
11. OEM Financial Strength: OEMs must demonstrate adequate financial strength and operational scale. Minimum annual turnover of ₹2,000 crore (FY 2024-25 as per Audited Financial Statements or equivalent) shall be considered compliant. Copies of audited statements shall be submitted.
12. Registration under GST Act: Bidders must be registered under GST Act and submit a valid GSTIN certificate.
13. GST Returns: Bidder must submit GST returns for the last 3 financial years i.e., FY 2022-23, FY 2023-24, and FY 2024-25.
14. End-of-Life Certification: OEM shall certify on OEM letterhead that the quoted model will not be declared End of Life for a minimum of 1 year from the date of completion of the contract period.
15. Product Launch Year: The offered Smart TV model should have been launched in 2024 or later, and should not be obsolete. OEM certification confirming the model's launch year shall be submitted.
16. OEM Certifications: The OEM of the offered products (TV) must have ISO 9001:2015 & BS OHSAS 18001:2007 or ISO 45001:2018 certification. Copies of valid certificates shall be submitted.
17. Product Certifications: The bidder shall upload relevant certifications applicable to the offered product, wherein at least one of the below is required: a) Valid BIS Certification License with factory address matching the manufacturing license; b) Type Test Certificate issued by a BIS-recognized or ILAC/NABL-accredited testing laboratory; c) Approval Certificate or any other applicable certification issued by BIS or an ILAC/NABL-accredited testing laboratory.
18. FTA Channels: The proposed Smart TV shall provide access to a minimum of 200+ free-to-air (FTA) channels approved by the Ministry of Information & Broadcasting, along with at least 110+ additional channels available without subscription charges. OEM declaration shall be submitted.
19. Display Size Preference: Preference shall be given to bids offering higher display size, subject to compliance with all technical specifications and without any additional cost to the Buyer.
20. OEM Alignment Preference: Preference shall be given to bids where the OEM of the additional 20W external speaker is the same as the OEM of the Television offered under the bid, to ensure better compatibility, integration, and after-sales support.
21. Technical Compliance Checklist: Bidder must upload a signed copy of the compliance with the Technical Specifications and Additional Specification Parameters on OEM letterhead with the bid.
22. Manufacturer's Authorisation Form (MAF): The Bidder is required to submit a bid-specific Manufacturer's Authorisation Form (MAF) from the Original Equipment Manufacturer (OEM) for the respective items. The MAF shall include the full address and contact details (email ID and phone number) of the authorised dealer. The authorisation must be issued by the corporate office of the OEM and is mandatory for all quoted items.

23. Supply and Installation of Smart TVs: The Smart TVs are to be supplied and installed (wall-mount mandatory) at 8,513 AWCs in the 25 Districts mentioned in the Bid Document. Documentary evidence of installation acceptance must be submitted.

24. Installation, Commissioning, Testing, Configuration & Training: All such activities shall be carried out by the OEM / OEM Certified resource or OEM authorised Reseller for both the television unit and the external speaker (20W), including installation and connection of the external speaker with the television at the designated locations. At the bid submission stage, the bidder shall provide an undertaking on the bidder's official letterhead, duly signed and stamped, confirming compliance with this requirement. Documentary evidence may be provided, as required.

25. Delivery Period: The delivery period of 45 days will start from the date the Buyer approves the sample. The Bidder acknowledges and undertakes, through a declaration to be uploaded with the bid, to complete the supply and installation within this period. Documentary evidence of sample approval will be maintained.

26. Spare Parts: The successful bidder shall ensure availability of genuine spare parts at Service Centres from the date of delivery of the Smart TVs and for the entire warranty period. Documentary evidence shall be provided on OEM letterhead.

27. Service Centres: The successful bidder shall ensure availability of Service Centres in all 25 designated districts. Where unavailable at the time of bidding, the bidder/OEM shall establish the same within 30 days of award. An undertaking on the bidder's letterhead shall be submitted confirming compliance, including provision of customer support through telephone, WhatsApp, and email. The bidder/OEM shall provide a district-wise list with address and contact details. For centres established post-award, documentary evidence shall be submitted within the stipulated timeline.

28. OEM Helpdesk: OEM shall provide at least one Toll-Free Helpdesk number, which shall remain operational 24x7. A human interface shall be available on this Helpdesk from 9:00 AM to 6:00 PM IST. The Toll-Free number shall be indicated on the OEM website. The Bidder shall submit a declaration on OEM letterhead confirming the Toll-Free number and operational timings.

29. Free Upgradation: The OEM shall provide, at no additional cost, all upgrades to the latest version of the Smart TV Operating System, including security patches and feature enhancements, as released during the warranty period. Declaration on OEM letterhead shall be submitted.

30. Warranty - Television Unit: The successful bidder shall provide an undertaking on the bidder's official letterhead, duly signed and stamped, confirming provision of 3 (three) years Onsite Comprehensive Warranty, inclusive of the display panel, from the date of successful supply, installation, and acceptance of the equipment. During the warranty period, the bidder shall ensure deployment of adequate dedicated technical service personnel/engineers for attending service requests in a time-bound manner and for ensuring timely servicing and rectification of defects in accordance with the Buyer Added ATC defined in the bid.

31. Warranty - External Speaker: The successful bidder shall provide an undertaking on the bidder's official letterhead, duly signed and stamped, confirming 3 (three) years comprehensive warranty for the external speaker (20W) from the date of successful supply, installation, and acceptance. During the warranty period, the bidder shall ensure timely service support for repair and/or replacement of defective units in accordance with the conditions specified under the Buyer Added ATC, with repair as the primary mode of service and replacement to be ensured in cases where the unit is beyond repair or where repair is not completed within the stipulated timelines.

32. Timely Servicing / Rectification during Warranty Period: If any defect or service requirement is reported during the warranty period, the Bidder shall complete the required servicing or rectification within 7 days from the date of notification. If the Bidder fails to do so, the Buyer will charge a penalty of 10% of the unit price per week of delay. The penalty may be paid directly by the Bidder or adjusted from payments including PBG. Total penalty shall not exceed 10% of the contract value. Beyond this limit, Buyer may get the service done through alternate sources at the risk and cost of the Seller, and the Seller shall reimburse the Buyer for such cost.

33. Responsibility of Seller for Delivery and Replacement: The Bidder shall ensure that all Goods are delivered in good condition as per the specifications of the Contract. If any Goods are found to be damaged or defective at the time of delivery or during the warranty period, the Bidder shall replace the same with new Goods at no additional cost to the Buyer within 15 days from notification. If the Bidder fails to replace the Goods within the specified time, the Buyer will charge a penalty at 10% per week or part of a week on the value of the defective Goods, subject to a maximum of 10%, adjustable from pending payments or PBG.

34. Liquidated Damages: If the Seller fails to deliver the Goods within the delivery period specified in the Contract, the Buyer will charge a penalty at the rate of 10% per week or part of a week on the value of the delayed quantity of Goods, for the period of delay, subject to a maximum of 10% of the value of the delayed quantity. The penalty will be applied only to the delayed portion, and no penalty will be charged on Goods delivered on time. The penalty amount will be adjusted from the payments payable to the Bidder, such as pending bills, and if required, from the Performance Bank Guarantee (PBG), unless the delay is due to Force Majeure conditions. Documentary evidence of delivery delay or partial delivery shall be submitted by the Buyer.

35. Additional/Repeat Orders: The Buyer reserves the right to place additional or repeat orders up to fifty percent (50%) of the original contracted quantity, in accordance with the provisions of OGFR 2023, at the same rates, terms, and conditions. The Bidder shall submit an undertaking on its letterhead, duly signed and stamped, confirming acceptance of this clause and the validity of the quoted L1 rates.

36. Bid Cancellation and Jurisdiction: The Authority reserves the right to cancel the bid process at any stage without assigning any reason. No claims or objections shall be entertained. All legal disputes shall be subject to the jurisdiction of Khordha District only.

37. Checklist Compliance: A checklist of all required documents is attached as part of the uploaded BATC. It is mandatory to maintain all documents strictly as per the checklist, with document names and page numbers corresponding to the checklist format. Bidders must provide a signed copy of the checklist along with the bid on the GeM portal, confirming that all documents are complete, properly named, and placed according to the checklist.

21. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.

10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

