

**बिड दस्तावेज़ / Bid Document**

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	09-05-2026 19:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	09-05-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Chemicals And Fertilizers
विभाग का नाम / Department Name	Department Of Chemicals And Petrochemicals
संगठन का नाम / Organisation Name	Central Institute Of Plastics Engineering And Technology (cipet)
कार्यालय का नाम / Office Name	Varanasi
वस्तु श्रेणी / Item Category	Manpower Outsourcing Services - Fixed Remuneration - IT-Technical; IT Engineer; Graduate , Manpower Outsourcing Services - Fixed Remuneration - Lab Instructor; Lab Instructor; Diploma or Graduate , Manpower Outsourcing Services - Fixed Remuneration - Shop floor workshop Skill Training; Shop floor workshop Skill Training; Graduation or Diploma or ITI , Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator Skill Training; Data Entry operator skill Training; Graduation or Diploma or High School , Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator customer Relationship; Data Entry Operator customer Relationship; Graduation or Diploma or High School , Manpower Outsourcing Services - Fixed Remuneration - Multi Tasking Staff; Multi-tasking Staff; 8th pass & above , Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator Hindi; Data Entry Operator Hindi; Full Time Graduate In Hindi Hons proficiency in Hindi Typing
अनुबंध अवधि / Contract Period	2 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	75 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes

बिड विवरण/Bid Details	
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / <b>MSE Relaxation for Years Of Experience and Turnover</b>	Yes   Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / <b>Startup Relaxation for Years Of Experience and Turnover</b>	Yes   Complete
विक्रेता से मांगे गए दस्तावेज़/ <b>Document required from seller</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में है/ <b>Do you want to show documents uploaded by bidders to all bidders participated in bid?</b>	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>	4
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	2
बिड से रिवर्स नीलामी सक्रिय किया/ <b>Bid to RA enabled</b>	No
बिड का प्रकार/ <b>Type of Bid</b>	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / <b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
अनुमानित बिड मूल्य / <b>Estimated Bid Value</b>	7805000
मूल्यांकन पद्धति/ <b>Evaluation Method</b>	Total value wise evaluation
मध्यस्थता खंड/ <b>Arbitration Clause</b>	No
सुलह खंड/ <b>Mediation Clause</b>	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
-------------------	----

**ईपीबीजी विवरण /ePBG Detail**

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	30

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

CIPET VARANASI

Varanasi Chuna Road, Khasra No. 828 &amp; 821, Village - Karsada, Tehsil - Rajatalab, Varanasi - 221011. UP.

Department of Chemicals and Petrochemicals, Central Institute of Petrochemicals Engineering and Technology (CIPET), Ministry of Chemicals and Fertilizers. The Bank Guarantee should be in favour of CIPET CSTS VARANASI HOLDING ACCOUNT

(Cipet Csts Varanasi Holding Account)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
-------------------------------	-----

**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for

Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

#### **अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years::3 Nos of Project with 50 lakhs & above in last 3 FY**

**The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years:3 nos of project with minimum 30 nos of manpower in each contract in last 3 FY**

**In case, the buyer wants to retain some of the existing resources then buyer is needed to upload the list of resources along with the quantity of each type or resource to be continued by the successful bidder/service provider under the new contract as per the T&C of new contract concluded on the basis of this bid along with approval of Competent Authority.:**[1776945316.pdf](#)

**Scope of work & Job Description:**[1776945320.pdf](#)

## Manpower Outsourcing Services - Fixed Remuneration - IT-Technical; IT Engineer; Graduate ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	IT-Technical
List of Profiles	IT Engineer
Educational Qualification	Graduate
Specialization	Engineering(Civil/Mech/Elec./IT /Comp Sc./Electronics/ E&E/Prod/Chem./Biotech)
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	IT & Networking

### क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

### प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	1	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 13000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 65</li> <li>• EPF Admin Charges (INR Monthly) : 65</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 8400</li> <li>• Optional Allowances 3 (INR Monthly) : 6000</li> <li>• Provident Fund (INR Monthly) : 1560</li> <li>• ESI (INR Monthly) : 0</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

**Manpower Outsourcing Services - Fixed Remuneration - Lab Instructor; Lab Instructor; Diploma Or Graduate ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Lab Instructor
List of Profiles	Lab Instructor
Educational Qualification	Diploma or Graduate

विवरण/ Specification	मूल्य/ Values
Specialization	Diploma or Graduate
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	special
Title for Optional Allowance 3	HRA
Designation	Lab Instructor

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	5	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 5400</li> <li>• Optional Allowances 3 (INR Monthly) : 6000</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 0</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

**Manpower Outsourcing Services - Fixed Remuneration - Shop Floor Workshop Skill Training; Shop Floor Workshop Skill Training; Graduation Or Diploma Or ITI ( 10 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Shop floor workshop Skill Training
List of Profiles	Shop floor workshop Skill Training
Educational Qualification	Graduation or Diploma or ITI
Specialization	Graduation or Diploma or ITI
Post Graduation	Not Required

विवरण/ Specification	मूल्य/ Values
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	Shop Floor / Workshop /Skill Training attendant

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.No.	प्रेषित/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	10	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 1400</li> <li>• Optional Allowances 3 (INR Monthly) : 4000</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 618</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

**Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator Skill Training; Data Entry Operator Skill Training; Graduation Or Diploma Or High School ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Data Entry Operator Skill Training
List of Profiles	Data Entry operator skill Training

विवरण/ Specification	मूल्य/ Values
Educational Qualification	Graduation or Diploma or High School
Specialization	Graduation or Diploma or High School
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	Data Entry Operator (Skill Training)

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	5	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 1400</li> <li>• Optional Allowances 3 (INR Monthly) : 4000</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 618</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

**Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator Customer Relationship; Data Entry Operator Customer Relationship; Graduation Or Diploma Or High School ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Data Entry Operator customer Relationship
List of Profiles	Data Entry Operator customer Relationship

विवरण/ Specification	मूल्य/ Values
Educational Qualification	Graduation or Diploma or High School
Specialization	Graduation or Diploma or High School
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	Data Entry Operator (Customer Relationship)

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	2	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 400</li> <li>• Optional Allowances 3 (INR Monthly) : 3000</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 553</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

### Manpower Outsourcing Services - Fixed Remuneration - Multi Tasking Staff; Multi-tasking Staff; 8th Pass & Above ( 5 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Multi Tasking Staff
List of Profiles	Multi-tasking Staff
Educational Qualification	8th pass & above
Specialization	Not Required

विवरण/ Specification	मूल्य/ Values
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addons</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	Multi - Tasking staff

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्ट दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	5	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 1</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 1400</li> <li>• Optional Allowances 3 (INR Monthly) : 0</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 488</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

**Manpower Outsourcing Services - Fixed Remuneration - Data Entry Operator Hindi; Data Entry Operator Hindi; Full Time Graduate In Hindi Hons Proficiency In Hindi Typing ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Function	Data Entry Operator Hindi
List of Profiles	Data Entry Operator Hindi
Educational Qualification	Full Time Graduate In Hindi Hons proficiency in Hindi Typing

विवरण/ Specification	मूल्य/ Values
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
District	NA
Zipcode	NA
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Uttar Pradesh
<b>एडऑन /Addon(s)</b>	
<b>अतिरिक्त विवरण /Additional Details</b>	
Title for Optional Allowance 1	Transport
Title for Optional Allowance 2	Special
Title for Optional Allowance 3	HRA
Designation	Data Entry Operator(Hindi)

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
----------------------------------------------------------------------------	----

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	Harender Giri	221011,CIPET : Centre for Skilling and Technical Support (CSTS), Varanasi-Chunar road, State Highway-74 Khasra No. 828 & 821 Vill: Karsada, The: Rajatalab Varanasi, PIN - 221011	1	<ul style="list-style-type: none"> <li>• Basic monthly pay (INR) exclusive of GST : 12000</li> <li>• Bonus (INR Monthly) : 0</li> <li>• EDLI (INR Monthly) : 60</li> <li>• EPF Admin Charges (INR Monthly) : 60</li> <li>• Estimated Number of Overtime Hours per Resource per Month : 0</li> <li>• Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST) : 0</li> <li>• Optional Allowances 1 (INR Monthly) : 1600</li> <li>• Optional Allowances 2 (INR Monthly) : 1400</li> <li>• Optional Allowances 3 (INR Monthly) : 0</li> <li>• Provident Fund (INR Monthly) : 1440</li> <li>• ESI (INR Monthly) : 488</li> <li>• Tenure/ Duration of Employment (In Months) : 12</li> </ul>

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

### 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

### Additional Terms & Conditions (ATC) - Buyer Specific

#### 1. Specifications of manpower required:

Actual number of Manpower required may be informed to the contractor as per requirement of CIPET Varanasi from time to time.

a) Manpower Wages for one month

b) Working timings: 09.00 AM to 05.30 PM (Monday to Saturday)

- c) Reporting time: before 15 min of the schedule
- d) Category: Skilled/Unskilled
- e) Gender: Male/Female
- f) Duty Hours: 8.30 hrs. (Including 30 minutes' lunch break)
- g) Qualification: As per CIPET Rules and Regulations
- h) Age Limit: Preferably 18 to 60 years
- i) Experience: 1-3 year / or as mentioned in the GeM bid document
- j) Designation: As per CIPET Rules and Regulations
- k) Additional qualifications (if any): As per requirement

## 2. Date of Payment:

- A. The payments of remuneration depend upon actual working days and attendance of the deployed personnel subject to compliance with Minimum Wages Act.
- B. The payment shall be released to the Agency on submission of Tax Invoice in Original along with GeM Invoice to CIPET Varanasi.
- C. The monthly remuneration of the deployed personnel must be credited to their bank account by the successful agency/bidder latest by 7th of every month. A penalty of Rs. 500/- per day shall be imposed on the agency for failure to meet this deadline.
- D. The successful agency/bidder shall present the bills for reimbursement of the monthly wages latest by 2nd of every month so that the same can be processed at the earliest. However, the deadline of payment of the persons deployed by the agency should not be altered by the agency in case of non receipt or delayed payment from CIPET Varanasi.
- E. A part from the monthly wages CIPET Varanasi, will reimburse all statutory charges towards ESI, EPF, as applicable under prevailing law from time to time.

## 3. Work Place:

- A. Manpower service provider should deploy the personnel at Varanasi - Chunar Road , Khasra No.828 & 821, Vill - Karsada, Tehsil - Rajatalab, Distt. - Varanasi, Uttar Pradesh - 221011 (Institute ) or any other place/dept. instructed by CIPET Varanasi from time to time.

## 4. Location of Service provider:

- A. The service provider should have GST registration with the State of Uttar Pradesh. Only those bidders who are having GST registration with the state of Uttar Pradesh shall be considered in the technical bid.
- B. Further, the agency/bidder must have its own local Office in "Varanasi" at least from past 05 years. The office shall have sufficient staff to handle all the affairs related to Manpower and Housekeeping Services. Declaration/Proof in this regard shall be uploaded failure of which may lead to disqualification in the technical bid.

## 5. Term of Contract:

- A. The contract/agreement is for a period of 01 years from the date of issue of work order. However, the contract / agreement may be renewed annually subject to a maximum of 02 instances (period of 01 years for each instance) on satisfactory Performan

ce of the agency with such amendments as may be mutually agreed with the same terms and conditions and service charges of first agreement.

#### 6. Termination of Contract:

A. The agreement can be terminated by either party by furnishing one-month notice period giving in writing.

B. On the expiry of the agreement, as mentioned above, the agency shall withdraw all its manpower deployed at the CIPET Varanasi and clear their accounts by paying them all their legal dues. In case of any dispute raised by the manpower deployed by the agency at the CIPET Varanasi on account of termination of the contract, it shall be the sole responsibility of the agency to resolve it and CIPET Varanasi shall remain indemnified from being named as a party, in case the matter is referred to Court of Law.

#### 7. Penalties & Compensation:

A. In case of any theft, pilferage or any other loss caused to the Tools / Equipment's available / provided by the Institute during the period of contract in operation, the CIPET Varanasi will be free to impose penalty/compensation to be paid for deliration, negligence, disobedience and violation act.

CIPET Varanasi shall have the right to deduct appropriate amount from the contract bill towards imposition of penalty and compensation for the lost/damaged/theft properties of CIPET Varanasi caused due to negligence at the deliverable services. In such cases, the decision of the competent authority of CIPET Varanasi will be final and binding on the agency.

#### 8. Disputes & Disciplinary Measures:

A. Any misconduct/misbehavior/indiscipline of deployed personnel/team will not be tolerated and such persons will have to be replaced immediately and for such act the contractor is sole responsible to resolve the issue, if any. CIPET Varanasi Management reserves the right to take all appropriate disciplinary actions under such circumstances.

9. Legal Jurisdiction: A. Disputes, if any, arising out of the Manpower services providing agency shall be subjected to the Jurisdiction of Varanasi, State of Uttar Pradesh.

#### 10. ID Card:

A. The Service Provider shall issue Identity Cards to all deployed manpower at its own cost. ID Cards shall contain name, photograph, designation, and agency details. All personnel must wear ID cards during duty hours.

B. Entry to premises without ID card shall not be permitted.

#### 11. Uniform Clause

Provision of uniform shall be decided by CIPET Varanasi after award of contract or on mutual agreement. If required by CIPET Varanasi, the Service Provider shall provide uniform at its own cost. No uniform charges shall be deducted from the salaries of deployed personnel. If uniform is not required, personnel shall be in proper and professional dress during duty.

#### 12. Replacement of Manpower:

A. If any deployed personnel is found unsuitable, inefficient, or indisciplined, the same shall be replaced by the Service Provider. Replacement shall be provided within 7 days (one week) from the date of intimation.

B. In urgent cases, immediate interim arrangement shall be made by the Service Provider.

C. Failure to replace manpower within stipulated time may attract penalty or termination of contract.

### 13. Confidentiality / Secrecy Clause:

A. All deployed personnel shall maintain strict confidentiality of official documents, data, records, technical information, and internal communications of CIPET/CIPET Varanasi.

B. No personnel shall disclose, share, copy, or misuse any official information with any unauthorized person.

C. The Service Provider shall ensure that all deployed personnel sign a Confidentiality / Non-Disclosure Undertaking (NDA) before deployment. All arrangements and any costs related to execution of the NDA shall be borne by the Service Provider.

D. This clause shall be governed by:

- GeM Service Level Agreement (SLA) provisions for manpower services
- The Official Secrets Act, 1923
- Relevant provisions of the Information Technology Act, 2000
- Applicable Government of India rules and regulations

E. Any breach of confidentiality shall result in removal of personnel, termination of contract, and legal action as per rules.

F. This obligation shall remain valid even after completion or termination of the contract.

### 14. Institutional Rules & Conduct

A. All deployed manpower shall follow CIPET rules, regulations, and instructions issued from time to time.

B. Personnel shall maintain discipline, proper conduct, and professional behavior within the premises.

C. Staff shall not discuss office matters outside the organization or on social media platforms.

D. Any violation of rules, misconduct, or indiscipline shall lead to immediate removal and may attract penalty or further action.

E. Personnel cannot work against CIPET interests.

### 15. Professional Conduct & Interaction with Students/Staff:

A. The deployed personnel shall maintain strictly professional behavior within the premises of CIPET Varanasi.

B. The personnel shall not engage in any form of inappropriate personal interaction, relationship, or conduct with students, trainees, or staff members of CIPET Varanasi.

C. Any form of misconduct, including harassment, misconduct of moral turpitude, or behavior affecting the discipline and academic environment of the institution, shall be

strictly prohibited.

D. The Service Provider shall be responsible for ensuring proper conduct of its personnel at all times.

E. In case of any complaint or violation, the concerned personnel shall be immediately removed from duty, and further action may be taken as per applicable rules.

#### 16. Relieving, Resignation & Removal of Personnel:

A. All matters related to appointment, salary, resignation, relieving, experience certificates, or any employment-related documents shall be the sole responsibility of the Service Provider.

B. The deployed personnel shall approach the Service Provider directly for issuance of relieving letters, experience certificates, or any other employment-related documents. CIPET Varanasi shall not be liable in any manner for the same.

C. If any deployed personnel intends to resign, the individual shall give at least 30 days' prior notice to the Service Provider. The Service Provider shall ensure continuity of services during this period and arrange a suitable replacement.

D. CIPET Varanasi reserves the right to seek removal/replacement of any deployed personnel on administrative or performance grounds by giving 15 days' notice to the Service Provider.

E. In cases of serious misconduct, indiscipline, or security concerns, CIPET Varanasi may require immediate removal of the concerned personnel.

F. The Service Provider shall comply with such instructions promptly and provide a suitable replacement within the stipulated time.

G. No claim, dispute, or demand in this regard shall be entertained by CIPET Varanasi.

#### 17. No Employer–Employee Relationship:

The personnel deployed by the Service Provider shall remain employees of the Service Provider only. No employer-employee relationship shall exist between CIPET Varanasi and the deployed personnel at any time. CIPET shall not be liable for any service matters including wages, statutory compliance, or disciplinary issues of the deployed personnel.

#### 18. No Claim for Employment:

The deployed personnel shall have no claim whatsoever for absorption, regularization, or appointment in CIPET at any stage, either during the contract period or after its completion.

#### 19. Compliance with Labour Laws:

The Service Provider shall comply with all applicable labour laws including Minimum Wages Act, EPF Act, ESI Act, Payment of Wages Act, Bonus Act, and other statutory provisions as applicable. Any liability arising out of non-compliance shall be borne solely by the Service Provider.

#### 20. Indemnification:

The Service Provider shall indemnify and keep CIPET Varanasi indemnified against all

losses, damages, claims, legal proceedings, or liabilities arising out of non-compliance of statutory obligations, misconduct of personnel, or breach of contract conditions.

**21. Timely Payment of Wages:**

The Service Provider shall ensure that wages are paid to deployed personnel in accordance with applicable minimum wages and within prescribed timelines, irrespective of payment received from CIPET. Proof of wage disbursement (bank transfer statements) shall be submitted along with invoices.

**22. ESIC / EPF Proof Submission:**

The Service Provider shall submit documentary proof of deposit of EPF and ESI contributions along with monthly bills. Failure to submit proof may result in withholding of payment.

**23. Mandatory Background Verification:**

The Service Provider shall ensure police verification and background check of all deployed personnel. The verification certificate should be issued within the last 6 months prior to deployment. The proof for the same should be submitted to CIPET Varanasi before deploying the personnel.

**24. Conflict of Interest:**

The deployed personnel shall not engage in any activity or assignment that is in conflict with the interests of CIPET. Any such instance shall result in immediate removal.

**25. Work on Holidays:**

In case of exigency, deployed personnel may be required to work on holidays/Sundays. In such cases, compensatory off or payment shall be provided as per applicable labour laws and contract terms.

**26. Safety & Security:**

The Service Provider shall ensure that deployed personnel follow all safety, security, and institutional protocols. Any violation shall be treated as serious misconduct.

**27. Record Keeping & Inspection:**

CIPET Varanasi reserves the right to inspect records related to wages, statutory compliance, attendance, and deployment at any time.

**28. Sub-contracting Restriction:**

The Service Provider shall not sub-contract the work to any other agencies or to any other third party/parties.

**29. Identity & Access Control (enhancement):**

CIPET Varanasi reserves the right to deny or revoke entry of any personnel for security or administrative reasons.

**30. Medical Fitness:**

A. The Service Provider shall ensure that deployed personnel are medically fit to perform assigned duties.

B. Medical fitness check-up/verification may be conducted prior to deployment, if required by CIPET Varanasi or as mutually agreed between CIPET Varanasi and the Service Provider. In such cases, the examination shall be carried out at hospitals empanelled by CIPET Varanasi, and documentary proof of the same shall be submitted to CIPET Varanasi. All related arrangements and responsibilities shall rest with the Service Provider.

### 31. Force Majeure Clause:

Neither party shall be held responsible for failure to perform obligations due to force majeure events such as natural calamities, government restrictions, or unforeseen circumstances.

\*\*\*\*\*

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues

or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---