

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	04-05-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	04-05-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Communications
विभाग का नाम/Department Name	Department Of Telecommunications (dot)
संगठन का नाम/Organisation Name	Controller General Of Communication Accounts
कार्यालय का नाम/Office Name	Cca Up East Lucknow
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - Premium SUV; 2000 km x 320 hours; Outstation 24*7 , Monthly Basis Cab & Taxi Hiring Services - Sedan; 2000 km x 320 hours; Outstation 24*7
अनुबंध अवधि /Contract Period	2 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	30 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/ Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	No
बिड का प्रकार/ Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	52000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Sr. AO (Cash)
O/o CCA UP (East), Vikas Khand-1, Gomti Nagar, Lucknow.
(Sr. Ao Cash)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the

date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

8. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Monthly Basis Cab & Taxi Hiring Services - Premium SUV; 2000 Km X 320 Hours; Outstation 24*7 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	Premium SUV
Type of car (Please select at least 3 options)	Toyota Innova Crysta
Usage Variant	2000 km x 320 hours
Type of Service	Outstation 24*7
Year of Vehicle Model	2025
Km Travelled	Upto 50,000 Kms
Air Conditioning Requirement	A/C
Area of Operation	Plains
Fuel Type	Any
एडऑन /Addon(s)	
Outstation night charges applicable	Yes

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Subodh Kant Shukla	226010,CCA Block, Telephone Exchange Building, Vikas Khand-1, Gomti Nagar, Lucknow	1	<ul style="list-style-type: none">Estimated number of outstation nights per month per vehicle : 4Duration in Months for which service is required : 24

Monthly Basis Cab & Taxi Hiring Services - Sedan; 2000 Km X 320 Hours; Outstation 24*7 (1)**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	Sedan
Type of car (Please select at least 3 options)	Honda Amaze , Maruti Suzuki Dzire , Maruti Suzuki Tour S
Usage Variant	2000 km x 320 hours
Type of Service	Outstation 24*7
Year of Vehicle Model	2025
Km Travelled	Upto 50,000 Kms
Air Conditioning Requirement	A/C
Area of Operation	Plains
Fuel Type	Any
एडऑन /Addon(s)	
Outstation night charges applicable	Yes

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Subodh Kant Shukla	226010,CCA Block, Telephone Exchange Building, Vikas Khand-1, Gomti Nagar, Lucknow	1	<ul style="list-style-type: none"> Estimated number of outstation nights per month per vehicle : 4 Duration in Months for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer added Bid Specific ATC for Hiring of Vehicles.

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- The Bidder/Service Provider shall provide two Commercial Vehicles of One AC Premium **SUV** (Innova Crysta) and one AC Sedan (Swift Dezire/ Amaze etc/TourS/Aura) of **model Jan 2025** or later with BS-VI Category as per our requirement with well behaved skilled drivers having knowledge of routes of Lucknow and UP state and valid driving license (at least four years old). RC Copy of each vehicle must be uploaded in Bid.
- The vehicle provided by the contractor must have proper and complete mandatory documents (Insurance/PUC/RC etc.) for vehicle. An undertaking in the name of CCA U P (East), Lucknow along with mentioning the bid no. on non-judicial stamp of Rs. 100/- must be uploaded in this regard. **(As per Annexure-C)***
- The contract will be initially for a period of two year and may be extended on mutual consent on same terms and conditions for a period of one year on review of performance and depending upon the satisfactory service and requirements and administrative conveniences of the office.

4. Contract may be terminated anytime after three instances for non-compliance of any term and conditions with immediate effect.
5. The Vehicles shall be made available on all days including Saturday, Sunday & Holiday and as and when required.
6. Vehicles shall have clean seat cover/towels/curtains, car perfume, fire extinguishers, stepney/extra tyre and valid fast tag with sufficient amount.
7. All expenses relating to the salary and allowances of the driver shall be borne by the Service Provider. Like-wise all expenditure related to the vehicle including insurance, maintenances & fuel etc will also be borne by the Service Provider.
8. The vehicle shall be provided at this office premises at Vikash Khand-01, Gomti Nagar, Lucknow- 226010 or at any other place within the jurisdiction of city of Lucknow as and when required upon intimation for the same to the Contractor/Agency. The vehicle may be used for journey to various stations of Uttar Pradesh from Lucknow.
9. There shall be no minimum mileage per day for vehicles on monthly basis and Extra mileage will be considered only over and above 2000 KMs in a month. In case, if any vehicle is utilized below 2000 KMs in a month, balance KM. shall be carried forward for two months and will be adjusted against extra mileage in the subsequent months, if any, without any extra cost.
10. The rate of extra KM charges beyond the package rate will be applicable @ monthly package cost divided by No. of KMs in monthly package multiplied by **factor 0.50**. Since 24 x 7 service has been opted, there shall be no charges for extra hours.
11. O/o CCA UP East, Lucknow reserves the right to get the vehicle indicating odometer checked at any time at its sole discretion and in the event of any error/fault being noticed, the bill for the journey undertaken (including those undertaken earlier) would be adjusted, besides any other penal action as decided, which may even lead to termination of Contract.
12. The bill in two copy along with log book duly signed and stamped by the user of the vehicle or his representatives should be sent to the Admin Section, O/o CCA , UP(E), Vikas Khand-1, Gomti Nagar, Lucknow-226010 for payment by the 5th of the following month along with signed and verified logbook. It should be ensured that there is no overwriting in the log book.
13. The bidder must have successfully executed/completed similar service contracts, over the last three financial years and Bidder must upload relevant document (experience certificate comprising details of total contract value, period of contract, contract no. etc.) issued by the concerned Department.
14. Bidder/ Supplier/ Organization/Proprietor/any of the Director (s) should not be banned or suspended or black listed by any Government / Public Sector Undertaking / Corporate organization or convicted in any Court of Law across India or declared Bankrupt or insolvent. An undertaking/self-declaration certificate in the name of *CCA UP (East), Lucknow* along with mentioning the bid no. on *non-judicial stamp of Rs. 100/- not before the bid date* must be uploaded with bid. (**as per Annexure-A.**)
15. For Safety of the officers/ official while on journey, Bidder should upload the ISO 39001:2012 certificate for the relevant service which should be issued before the bid published date.
16. Average Annual financial turnover of vehicle hiring services during the last three years should be above Rs. 30 Lakh for each year. (Bidder to upload Certificate issued by certified statutory Auditor as supporting document as part of bid submission).

17. Bidder must upload the list of the minimum 4 drivers along with at least 4 year old valid driving licence.
18. Bidder to be upload the character certificate of the owner/Director(s)/proprietor.
19. An existing Registered Office/Branch office of the Service Provider firm must be located at **Lucknow** in Uttar Pradesh for the sake of better co-ordination, smooth services and other administrative factors. A documentary proof of such existing Registered Office/Branch office (GST Certificate with address, Shop/Firm Registration Certificate or any other document issued by any Government Agency) must be uploaded at the time of bid participation.
20. MSME/Startup registration, if applicable, shall be accepted only if the valid certificates with registration for the relevant service category are submitted. This certificate must be updated on MSME website with latest Financial Year.
21. Bidders/Firms must have the valid GST Certificate form Uttar Pradesh State.
- 22.** Bidder must upload the undertaking regarding acceptance of the Buyer ATC/Gem GTC of this bid in the name of *CCA UP (East), Lucknow* along with mentioning the bid no. on *non-judicial stamp of Rs. 100/- not before the bid date* must be uploaded. (**As per Annexure-B**)
23. The bidding/firm should own at least 4 (four) number of Commercial vehicles of model not older than 2024 in which 50 % vehicle must be 2025 or above model in his fleet registered in **name of the firm/proprietor or valid aggregation contract** to ensure prompt and smooth service. Proof of such ownership and valid aggregation contract (on non judicial stamp) along with RC Copy of each vehicle shall be uploaded with the Bid.
24. When needed by this office, the bidder should provide one or more vehicle in desired category (model should not be below year Jan 2025) for local as well as outstation travel, in addition to the vehicles already provided on daily contract basis. These vehicles shall be provided for minimum 80 km per day for local and minimum 200 km per day for outstation. Night charges @Rs. 400/- per night (beyond 10:00 PM) and toll charges shall be paid extra to the service provider on invoice basis.
25. Price variation shall be allowed only on account of increase in the retail price of fuel by 15% from the current price as declared by Government and charges shall be paid on pro rata basis.
26. Drivers must have a smartphone with incoming and outgoing facility and having the navigation facility in phone. *

Annexure-A

We,.....(name of Bidder/ Supplier/ Organization/ Proprietor/any of the Director (s) hereby declared that Our/we Firm are never banned or suspended or black listed by any Government / Public Sector Undertaking / Corporate organization and never convicted in any Court of Law across India or declared Bankrupt or insolvent.

Date:

Name of Bidder/Firm.....

...

Sign and stamp:.....

.....

Annexure-B

I/We.....(name of Bidders/Firms) hereby certify that I/We have carefully read the entire Bid Document including all terms and conditions, ATC, specifications, schedules, GeM GTC and instructions.

I/We fully understand the requirements of the bid and agree to abide by and comply with all the terms and conditions, ATC contained in the Bid Document without any deviation.

I/We further confirm that the information furnished in our bid is true and correct to the best of our knowledge and belief.

In case any information furnished by us is found to be incorrect or false at any stage, the bid submitted by us may be rejected and appropriate legal action may be initiated as deemed fit by the authority.

Date:

Name of Bidder/Firm.....

...

Sign and stamp:.....

.....

Annexure-C

I/We(name of Bidders/Firms) hereby certify that the vehicles to be provided under this contract will have all valid and complete mandatory documents as required under the Motor Vehicles Act and other applicable rules.

The vehicles deployed for duty will possess valid Registration Certificate (RC), Insurance, Pollution Under Control (PUC) Certificate, Fitness Certificate, and any other statutory documents required by the concerned authorities and copy of all relevant documents shall be submitted on first day of deployment of vehicle.

I/We undertake that all the above documents will remain valid during the entire period of the contract. In case of any lapse or non-compliance, the department shall have full right to take action as per the terms and conditions of the contract.

Date:

Name of Bidder/Firm.....

...

Sign and stamp:.....

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs

and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---