

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	04-05-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	04-05-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Defence
विभाग का नाम/Department Name	Department Of Military Affairs
संगठन का नाम/Organisation Name	Indian Army
कार्यालय का नाम/Office Name	*****
वस्तु श्रेणी /Item Category	Manpower Outsourcing Services - Minimum wage - Skilled; Secondary School; Admin , Manpower Outsourcing Services - Minimum wage - Semi-skilled; High School; Admin , Manpower Outsourcing Services - Minimum wage - Unskilled; Not Required; Others
अनुबंध अवधि /Contract Period	11 Month(s) 5 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	25 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	7
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	27700

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	13

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and

Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DCWE

CWE Air Force South Bangalore, Department of Military Affairs, Indian Army, Ministry of Defence
(Ashish Sharma)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any

Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

8. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of work & Job description:[1776944035.pdf](#)

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per complied with The Code on Wages Act:[1776944045.pdf](#)

Manpower Outsourcing Services - Minimum Wage - Skilled; Secondary School; Admin (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Skill Category	Skilled
Educational Qualification	Secondary School
Type of Function	Admin
List of Profiles	Data Entry Operator
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA

विवरण/ Specification	मूल्य/ Values
Is the Geographical presence of the Service Provider's office required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Karnataka
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Designation	DCWE

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	*****	*****Bangalore Rural	1	<ul style="list-style-type: none"> • Minimum daily wage (INR) exclusive of GST : 1008 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 0 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 11

Manpower Outsourcing Services - Minimum Wage - Semi-skilled; High School; Admin (2)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Skill Category	Semi-skilled
Educational Qualification	High School
Type of Function	Admin

विवरण/ Specification	मूल्य/ Values
List of Profiles	Multi-tasking Staff
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Is the Geographical presence of the Service Provider's office required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Karnataka
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Designation	DCWE

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्ट दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	*****	*****Bangalore Rural	2	<ul style="list-style-type: none"> • Minimum daily wage (INR) exclusive of GST : 918 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 0 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 11

Manpower Outsourcing Services - Minimum Wage - Unskilled; Not Required; Others (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Skill Category	Unskilled
Educational Qualification	Not Required
Type of Function	Others

विवरण/ Specification	मूल्य/ Values
List of Profiles	Sweeper
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Is the Geographical presence of the Service Provider's office required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Karnataka
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Designation	DCWE

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	*****	*****Bangalore Rural	1	<ul style="list-style-type: none"> • Minimum daily wage (INR) exclusive of GST : 827 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 0 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 11

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

MILITARY ENGINEER SERVICES

CWE (AF) SOUTH BANGALORE

NAME OF WORK: OUTSOURCING OF CONSERVANCY AND HOUSE

KEEPING SERVICES FOR AGE (I) (AF) CHIMNEY HILLS

TERMS AND CONDITIONS

1. The **CWE (AF) (South) Bangalore** shall be the Accepting Officer he re-in-after referred to as such for the purpose of this contract. 'Engineer-in-charge' wherever appearing in this document here-in-after shall refer to the Engineer appointed by Garrison Engineer to supervise execution of this work.
2. This document shall be read in conjunction with the inbuilt Service Level Agreement for Manpower Outsourcing Services based on Minimum Wages on Government e-Marketplace (hereinafter referred to as GeM). In case any provision made in this document is at variance with provisions of ibid in-built Service Level Agreement, the former shall take precedence.
3. The services are to be provided at **AGE (I) (AF) CHIMNEY HILLS**. The period of completion for the entire work under this contract shall be **11 (Eleven) Months** from the date of commencement of work as per work order No 1 to be placed by **AGE (I) (AF) Chimney Hills**.
4. Bidders are required to get fully acquainted with the scope of work as catered for in the above mentioned table. In the event of any doubt the bidder shall use Technical Clarification period provided in GeM portal for clarification of any doubt or anomaly noticed in the tender document. No claim or submission whatsoever shall be entertained at a later date for any misunderstanding or ambiguous provision in service agreement.
5. The Service Provider will ensure that proper safety/security measures are taken by his staff and he shall be entirely responsible for any accident occurring to any of the person deployed. The department will not be responsible in any way for any compensation on this account. Any compensation granted/ liable to be paid to any person for injury/ death due to failure of lift shall be the responsibility of Service Provider.
6. 'One shift' shall mean 8 working hours for the purpose of this contract.
7. Consequent upon the provision of section 51 of the Goods and Service Tax Act coming into force w.e.f. 01 Oct 2018 circulated vide E-in-C's Branch letter No. 66546/Manual/GST/168/E8 dt 26 Sep 2018, 2% GST shall be deducted at source as notified/specified in the Government Of India, Ministry Of Finance, Department of Revenue letter No F. No. S. 31011/11/2018-ST-I-DoR dt. 14 Sep 2018.
8. Bidder's further attention is invited to note the following:
 - a) Service Provider shall take all precautionary measures to avoid any inconvenience to the users. The site of work shall be left clean and tidy after day's work. No obstruction to passage shall be made b

y dumping materials during progress of work.

b) Any damage caused to any existing structure, etc., due to bad workmanship/ negligence of his workers shall be rectified/ replaced by the Service Provider at his own expenses to match with the existing surfaces. Decision of GE in this regard shall be final and binding.

9. MES enlisted Service Providers having enlistment in class 'E' and above may apply for the bid. Technical bids of such bidders shall be considered for opening of Financial bids if they are not carrying any adverse remarks in latest work load return of competent authority. Bidders enlisted in lower category or not enlisted in requisite category shall be treated at par with other GeM registered bidders and shall have to prove eligibility in technical evaluation based on work experience and turnover criteria provided in the GeM portal.

10. PERFORMANCE SECURITY

(A) Within 28 days of receipt of the letter of acceptance, the successful Service Provider shall deliver to the accepting officer a performance security for an amount equivalent to 5% of the contract sum. The Performance Security shall be in favour of Accepting Officer and shall be in any of the form mentioned below:-

(B) Bank Guarantee Bond in the prescribed form

(i) If the performance security is provided by the successful Service Provider in the form of a Bank Guarantee, it shall be issued by Nationalized / scheduled Indian Bank but its confirmation shall be done only from the Head Office of the Bank.

(ii) The period of validity of the Bank Guarantee Bond against Performance Security shall be initially valid up to two months beyond scheduled date of completion of work. In case final bill is not paid during this period, the Service Provider shall get the validity of Performance Guarantee extended to cover such enlarged time required for payment of final bill.

(iii) If any recovery is outstanding against the Service Provider, release of Bank Guarantee shall be subject to compliance of procedure for effecting the recovery/ withholding the dues as per extant rules of the department.

(C) Government securities, FDR or any other Government Instruments stipulated by the Accepting Office.

(i) In case a fixed deposit receipt of any bank is furnished by the Service Provider to the Government as Performance Guarantee and the Bank is unable to make payment against the said fixed deposit receipt, the loss caused thereby shall fall on the Service Provider and Service Provider shall forthwith on demand furnish additional security to the Government to make good the deficit.

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- (D) Work Order No 01 shall be placed only after submission of Performance Security of adequate value by the Service Provider.
- (E) Failure of the successful Service Provider to comply with the requirement of sub-clause 10.A above shall constitute sufficient grounds for cancellation of the award of work and forfeiture of the Earnest Money. In case of MES enlisted Service Provider, amount equal to the Earnest Money stipulated in the Notice Inviting Tender, shall be notified to the tenderer for depositing the amount through MRO. Issue of tender to such tenderers shall remain suspended till the aforesaid amount equal to the Earnest Money is deposited in Government Treasury.
- (F) All compensation or other sums of money payable by the Service Provider to the government under the terms of this contract or under any other contract with Government may be deducted from, or paid by the sale of a sufficient part of the performance Security of form the interest arising there from or from any sums which may be due to become due to the Service Provider by the event of his performance security being reduced by reason of any such deduction, or sale as aforesaid, the Service Provider shall within ten days thereafter make good in cash or securities, endorsed as aforesaid any sum or sum which may have been deducted from or realized by the sale of his Performance Security or any part thereof.
- (G) Government shall not be responsible for any loss of securities or any depreciation in the value of securities while in their charge nor for loss of interest thereon.
- (H) In the event of contract being cancelled on account of Service Provider's default the Performance Security shall be forfeited in full and shall be credited into Consolidated Fund of India.

11. Refund of performance security

The performance Security Deposited shall be refunded to the Service Provider after the taking over installation/ Office/ Work place etc or 60 days from the date of completion whichever is earlier by the Accepting Officer provided always the Service Provider shall first have been paid the final bill and have rendered a No-Demand Certificate (IAFW-451). Immediately after expiry of Defect Liability Period, GE concerned shall check and ascertain the position of final bill.

- (a) In case final bill has been paid, Service Provider shall be asked to submit the NO Demand Certificate (IAFW-451), if not already submitted by him. After submission of No Demand Certificate (IAFW-451), AGE shall intimate to the Accepting Officer within a week who shall release the bond duly discharged to the Service Provider. Accepting Officer shall ensure that no delay occurs in releasing the Bank Guarantee Bond.
- (b) In case final bill has not been paid, the status thereof shall be ascertained by Accepting Officer and effort shall be made to get it cleared within two month of expiry of Defect Liability Period. After clearance and p

ayment of final bill, Service Provider shall be asked to submit the No Demand Certificate (IAFW-451), if not already submitted by him. After submission of No Demand Certificate (IAFW-451) and on receipt of the same, Accepting Officer shall release the Bond duly discharged to the Service Provider without any delay.

12. On account of unprecedented situation prevailing due to COVID 19 pandemic, entry and working conditions inside defence area are subject to various restrictions and regulations which may be imposed by station authorities from time to time in order to curb the spread of disease. The Service Providers shall be responsible for ensuring Covid appropriate behavior in tandem with guidelines circulated by station authorities and Central/State Government amongst their workmen. Workmen entry shall be subject to proper precautions, distancing with explicit permission and supervision of residents. Only asymptomatic individuals shall be fielded by the Service Provider and all new labourers shall be hired only after obtaining negative RT-PCR report. Nothing extra on account of additional preventive measures or time lost shall be admissible and bidders are requested to duly factor for such measures while quoting.
13. Bidders are requested to note that this contract is meant for outsourcing of conservancy and housekeeping services for maintenance of office complex and not mere outsourcing of manpower. The work experience submitted by the bidders shall comprise of works of similar nature only and bidders unable to prove that they have successfully carried out works of this particular nature and of value as mentioned in other parts of the bid document shall be rejected in technical evaluation.
14. **BLANK**

15. RE-IMBURSEMENT / REFUND ON VARIATION IN TAXES DIRECTLY RELATED TO CONTRACT VALUE

- a. The rates quoted by the Service Provider shall be deemed to be inclusive of all taxes (Including, sales tax/VAT on materials, Sales Tax/VAT on works contracts, Turnover Tax, Service Tax, Labour Welfare CESS / Tax etc.), duties, Royalties, Octroi and other levies payable under the respective statutes. No reimbursement/refund for variation in rates of taxes, duties, Royalties, Octroi & other levies and/or imposition / abolition of any new / existing taxes, duties, royalties, Octroi & Other levies shall be made except as provided in sub para 31.2 here in after.
- b. The taxes which are levied by Govt at certain percentage rates of contract sum / Amount shall be termed as "taxes directly related to contract value" such as sales tax / VAT on works contracts, Turnover Tax, Service Tax, Labour Welfare CESS / Tax and like but excluding Income tax. The tendered rates shall be deemed to be inclusive of all "taxes directly related to contract value" with existing percentage rates as prevailing on last due date of receipt of tenders. Any increase in percentage rates of "taxes directly related to contract value" with reference to prevailing rates on last due date for receipt of tenders shall be reimbursed to the Service Provider and any decrease in percentage rates of taxes directly to contract value" with reference to prevailing rates on last due date for receipt of tenders shall be refunded by the Service Provider to the Govt /deducted by the Govt from any payments due to the Service Provider. Similarly imposition of any new "taxes directly related to contract value" after the last due date for receipt of tenders shall be reimbursed to the Service Provider and abolition of any "taxes directly related to the contract value" prevailing on last due date for receipt of tenders shall be refunded by the Service Provider to the Govt / deducted by the Govt from the payments due to the Service Provider.

The Service Provider shall within a reasonable time of his becoming aware of variation in percentage rates and / or imposition of any further any "taxes directly related to the contract value" give written notice thereof to the GE stating that the same is given pursuant to this "Special Condition", together with all information relating their to which he may be in a position to supply. The Service Providers shall submit the other documentary proof / information as the GE may require.

- i. The Service Provider shall, for the purpose of this condition keep such books of account and other documents as are necessary and shall allow inspection of the same by a duly authorized representative of Govt and shall further, at the request of the GE furnish, verified in such a, manner as the GE may require, any documents so kept and such other information's as the GE may require.
- ii. Reimbursement for increase in percentage rates/imposition of "taxes directly related to Contract value" shall be made only if the Service Provider necessarily & properly pays additional "taxes directly related to Contract value" to the Govt, without getting the same refunded from the concerned Govt Authority and submits documentary proof for the same as the GE may require.

16. The Service Provider shall note that the installations are not to be left unattended at any point of time during the currency of the agreement. All workers employed under the Service Agreement shall be suitably relieved on weekly offs by other men of same qualification and experience. Nothing extra shall be paid to the Service Provider for abiding by rule of weekly offs.

17. In event of tie in financial bid, one of the L1 bidder shall be selected by GeM portal automatically.

18. Service Provider shall be responsible to provide fortnightly labour returns showing location wise deployment to Engineer-in-charge.

19. Service Providers not enlisted with MES shall upload copy of police verification report/ Police clearance certificate from police authority of the area where registered office of firm is located / notarized copy of valid passport of Proprietor/each Partner or each Director, as applicable.

20. The Service Provider shall be required to submit copy of valid labour license from labour commissioner or proof of having applied for issuance of same within 15 days of commencement of work failing which, the contract shall be liable to be cancelled and Performance Security shall be forfeited.

21. Any bid which proposes any alteration to any of the conditions laid down or which proposes any other condition or prescription whatsoever, is liable to be rejected.

22. The uploading of bid implies that bidder has carefully read this document and has made himself aware of the scope and specification of work to be done and of the local conditions and other factors having bearing on the execution of the work.

33. Bidder should have past experience of outsourcing of conservancy and house keeping services.

34. MES enlisted Contractors:- **Class 'E'** and for others as per GEM provision.

35. Bidder not enlisted in MES shall also submit the solvency certificate of Rs **10 lakh** and working capital certificate of Rs **5.00 lakh** issued by National/ Scheduled bank not older than 3 months from Bid closing date and average annual turnover shall not be less than **25.00 lakhs** for two consecutive years.

36. Data entry operator should be thorough in computer operation and have done a course in MS Office and should be conversant with MS Word, MS Power point, MS Excel and MS Access.

Signature of Contractor
WE (Contracts)

DC

for Accepting Officer

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1

bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---