

**बिड दस्तावेज़ / Bid Document**

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	13-02-2026 20:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-02-2026 20:30
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Chhattisgarh
विभाग का नाम/Department Name	Urban Development
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Ambikapur Municipality
कुल मात्रा/Total Quantity	3
वस्तु श्रेणी /Item Category	Interactive Panels
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	40 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	2 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Certificate, OEM Affidavit *In case any bidder is not eligible for exemption
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	10 %

बिड विवरण/Bid Details	
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Interactive Panels
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made on-line submission
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	20000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting documents from manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of beneficiary.

लाभार्थी /Beneficiary :

Store keeper
Ambikapur Municipal Corporation, Urban Development Department Chhattisgarh, N/A,
(Abhishek Kumar Gupta)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement (Preference to Make-in-india) order 2017 date 16.09.2020 (as amended and applicable time to time)	Yes, in compliance

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as in delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity of highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate of relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 years, the date of constitution shall be taken into account for this criteria.

4. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as per the bid and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The bidder who wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of local supply along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crores, the bidder must get the bid value audited by a cost auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for O dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Nor micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPC application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any bearing on the reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar quantity of the product to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of the product in the relevant Financial year. In case of bunch bids, the category related to primary product having the highest value should be considered.

Interactive Panels With CPU (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content)

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	
DISPLAY	Display Type	Anti-Glare
	Minimum Contrast Ratio	1500 : 1
	Minimum Display Panel Size, Diagonal (in Inches)	86, 98, 106, 116, 126, 136, 146, 156, 166, 176, 186, 196, 206, 216, 226, 236, 246, 256, 266, 276, 286, 296, 306, 316, 326, 336, 346, 356, 366, 376, 386, 396, 406, 416, 426, 436, 446, 456, 466, 476, 486, 496, 506, 516, 526, 536, 546, 556, 566, 576, 586, 596, 606, 616, 626, 636, 646, 656, 666, 676, 686, 696, 706, 716, 726, 736, 746, 756, 766, 776, 786, 796, 806, 816, 826, 836, 846, 856, 866, 876, 886, 896, 906, 916, 926, 936, 946, 956, 966, 976, 986, 996, 1006, 1016, 1026, 1036, 1046, 1056, 1066, 1076, 1086, 1096, 1106, 1116, 1126, 1136, 1146, 1156, 1166, 1176, 1186, 1196, 1206, 1216, 1226, 1236, 1246, 1256, 1266, 1276, 1286, 1296, 1306, 1316, 1326, 1336, 1346, 1356, 1366, 1376, 1386, 1396, 1406, 1416, 1426, 1436, 1446, 1456, 1466, 1476, 1486, 1496, 1506, 1516, 1526, 1536, 1546, 1556, 1566, 1576, 1586, 1596, 1606, 1616, 1626, 1636, 1646, 1656, 1666, 1676, 1686, 1696, 1706, 1716, 1726, 1736, 1746, 1756, 1766, 1776, 1786, 1796, 1806, 1816, 1826, 1836, 1846, 1856, 1866, 1876, 1886, 1896, 1906, 1916, 1926, 1936, 1946, 1956, 1966, 1976, 1986, 1996, 2006, 2016, 2026, 2036, 2046, 2056, 2066, 2076, 2086, 2096, 2106, 2116, 2126, 2136, 2146, 2156, 2166, 2176, 2186, 2196, 2206, 2216, 2226, 2236, 2246, 2256, 2266, 2276, 2286, 2296, 2306, 2316, 2326, 2336, 2346, 2356, 2366, 2376, 2386, 2396, 2406, 2416, 2426, 2436, 2446, 2456, 2466, 2476, 2486, 2496, 2506, 2516, 2526, 2536, 2546, 2556, 2566, 2576, 2586, 2596, 2606, 2616, 2626, 2636, 2646, 2656, 2666, 2676, 2686, 2696, 2706, 2716, 2726, 2736, 2746, 2756, 2766, 2776, 2786, 2796, 2806, 2816, 2826, 2836, 2846, 2856, 2866, 2876, 2886, 2896, 2906, 2916, 2926, 2936, 2946, 2956, 2966, 2976, 2986, 2996, 3006, 3016, 3026, 3036, 3046, 3056, 3066, 3076, 3086, 3096, 3106, 3116, 3126, 3136, 3146, 3156, 3166, 3176, 3186, 3196, 3206, 3216, 3226, 3236, 3246, 3256, 3266, 3276, 3286, 3296, 3306, 3316, 3326, 3336, 3346, 3356, 3366, 3376, 3386, 3396, 3406, 3416, 3426, 3436, 3446, 3456, 3466, 3476, 3486, 3496, 3506, 3516, 3526, 3536, 3546, 3556, 3566, 3576, 3586, 3596, 3606, 3616, 3626, 3636, 3646, 3656, 3666, 3676, 3686, 3696, 3706, 3716, 3726, 3736, 3746, 3756, 3766, 3776, 3786, 3796, 3806, 3816, 3826, 3836, 3846, 3856, 3866, 3876, 3886, 3896, 3906, 3916, 3926, 3936, 3946, 3956, 3966, 3976, 3986, 3996, 4006, 4016, 4026, 4036, 4046, 4056, 4066, 4076, 4086, 4096, 4106, 4116, 4126, 4136, 4146, 4156, 4166, 4176, 4186, 4196, 4206, 4216, 4226, 4236, 4246, 4256, 4266, 4276, 4286, 4296, 4306, 4316, 4326, 4336, 4346, 4356, 4366, 4376, 4386, 4396, 4406, 4416, 4426, 4436, 4446, 4456, 4466, 4476, 4486, 4496, 4506, 4516, 4526, 4536, 4546, 4556, 4566, 4576, 4586, 4596, 4606, 4616, 4626, 4636, 4646, 4656, 4666, 4676, 4686, 4696, 4706, 4716, 4726, 4736, 4746, 4756, 4766, 4776, 4786, 4796, 4806, 4816, 4826, 4836, 4846, 4856, 4866, 4876, 4886, 4896, 4906, 4916, 4926, 4936, 4946, 4956, 4966, 4976, 4986, 4996, 5006, 5016, 5026, 5036, 5046, 5056, 5066, 5076, 5086, 5096, 5106, 5116, 5126, 5136, 5146, 5156, 5166, 5176, 5186, 5196, 5206, 5216, 5226, 5236, 5246, 5256, 5266, 5276, 5286, 5296, 5306, 5316, 5326, 5336, 5346, 5356, 5366, 5376, 5386, 5396, 5406, 5416, 5426, 5436, 5446, 5456, 5466, 5476, 5486, 5496, 5506, 5516, 5526, 5536, 5546, 5556, 5566, 5576, 5586, 5596, 5606, 5616, 5626, 5636, 5646, 5656, 5666, 5676, 5686, 5696, 5706, 5716, 5726, 5736, 5746, 5756, 5766, 5776, 5786, 5796, 5806, 5816, 5826, 5836, 5846, 5856, 5866, 5876, 5886, 5896, 5906, 5916, 5926, 5936, 5946, 5956, 5966, 5976, 5986, 5996, 6006, 6016, 6026, 6036, 6046, 6056, 6066, 6076, 6086, 6096, 6106, 6116, 6126, 6136, 6146, 6156, 6166, 6176, 6186, 6196, 6206, 6216, 6226, 6236, 6246, 6256, 6266, 6276, 6286, 6296, 6306, 6316, 6326, 6336, 6346, 6356, 6366, 6376, 6386, 6396, 6406, 6416, 6426, 6436, 6446, 6456, 6466, 6476, 6486, 6496, 6506, 6516, 6526, 6536, 6546, 6556, 6566, 6576, 6586, 6596, 6606, 6616, 6626, 6636, 6646, 6656, 6666, 6676, 6686, 6696, 6706, 6716, 6726, 6736, 6746, 6756, 6766, 6776, 6786, 6796, 6806, 6816, 6826, 6836, 6846, 6856, 6866, 6876, 6886, 6896, 6906, 6916, 6926, 6936, 6946, 6956, 6966, 6976, 6986, 6996, 7006, 7016, 7026, 7036, 7046, 7056, 7066, 7076, 7086, 7096, 7106, 7116, 7126, 7136, 7146, 7156, 7166, 7176, 7186, 7196, 7206, 7216, 7226, 7236, 7246, 7256, 7266, 7276, 7286, 7296, 7306, 7316, 7326, 7336, 7346, 7356, 7366, 7376, 7386, 7396, 7406, 7416, 7426, 7436, 7446, 7456, 7466, 7476, 7486, 7496, 7506, 7516, 7526, 7536, 7546, 7556, 7566, 7576, 7586, 7596, 7606, 7616, 7626, 7636, 7646, 7656, 7666, 7676, 7686, 7696, 7706, 7716, 7726, 7736, 7746, 7756, 7766, 7776, 7786, 7796, 7806, 7816, 7826, 7836, 7846, 7856, 7866, 7876, 7886, 7896, 7906, 7916, 7926, 7936, 7946, 7956, 7966, 7976, 7986, 7996, 8006, 8016, 8026, 8036, 8046, 8056, 8066, 8076, 8086, 8096, 8106, 8116, 8126, 8136, 8146, 8156, 8166, 8176, 8186, 8196, 8206, 8216, 8226, 8236, 8246, 8256, 8266, 8276, 8286, 8296, 8306, 8316, 8326, 8336, 8346, 8356, 8366, 8376, 8386, 8396, 8406, 8416, 8426, 8436, 8446, 8456, 8466, 8476, 8486, 8496, 8506, 8516, 8526, 8536, 8546, 8556, 8566, 8576, 8586, 8596, 8606, 8616, 8626, 8636, 8646, 8656, 8666, 8676, 8686, 8696, 8706, 8716, 8726, 8736, 8746, 8756, 8766, 8776, 8786, 8796, 8806, 8816, 8826, 8836, 8846, 8856, 8866, 8876, 8886, 8896, 8906, 8916, 8926, 8936, 8946, 8956, 8966, 8976, 8986, 8996, 9006, 9016, 9026, 9036, 9046, 9056, 9066, 9076, 9086, 9096, 9106, 9116, 9126, 9136, 9146, 9156, 9166, 9176, 9186, 9196, 9206, 9216, 9226, 9236, 9246, 9256, 9266, 9276, 9286, 9296, 9306, 9316, 9326, 9336, 9346, 9356, 9366, 9376, 9386, 9396, 9406, 9416, 9426, 9436, 9446, 9456, 9466, 9476, 9486, 9496, 9506, 9516, 9526, 9536, 9546, 9556, 9566, 9576, 9586, 9596, 9606, 9616, 9626, 9636, 9646, 9656, 9666, 9676, 9686, 9696, 9706, 9716, 9726, 9736, 9746, 9756, 9766, 9776, 9786, 9796, 9806, 9816, 9826, 9836, 9846, 9856, 9866, 9876, 9886, 9896, 9906, 9916, 9926, 9936, 9946, 9956, 9966, 9976, 9986, 9996, 10006

विवरण/Specification	विशिष्टि का नाम /Specification Name	
	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD
	Display Brightness (in Nits)	500, 500
	Minimum Panel Life (in Hours)	50000
TOUCH SCREEN	Touch Interface	Touch
	Touch Technology	Infrared
	Number of Touch Points (in Number)	40 Or More
	Additional Softwares	NA
	On Site Warranty Support (in Years)	3 Or higher
CPU	Type of CPU	Inbuilt
	Number of Cores	4, 6, 8
	Memory (in GB)	8, 16 GB
	SSD Storage Capacity (in GB)	64 Or More
	Provision of Slot for Open pluggable Specification (OPS)	Yes
OPTIONAL ITEM	Open pluggable Specification (OPS) included in scope of supply	Yes
	Pre-Install Software (OS) for Open pluggable Specification (OPS)	Windows
	Memory (in GB) for Open pluggable Specification (OPS)	8
PORTS	Number of Input HDMI Ports	2, 3, 4
	Number of Output HDMI Ports	0, 1 Or More
	In-built Speakers	Yes
	Mounting	Wall Mountable
CONNECTIVITY	Availability of Bluetooth Connectivity	Yes. Inbuilt
	Bluetooth Version	5.0, 5.1
	Availability of Wi-Fi Connectivity	Yes. Inbuilt
	Wi-Fi Connectivity	802.11n
ACCESSORIES	Number of Electronic Pen or Stylus Each Panel	2 Or higher
	Additional HDMI Cable	0

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address
1	Abhishek Kumar Gupta	497001,Municipal Corporation Ambikapur,Adminis Building, Kedarpur Water tank, Ambikapur

Video Conferencing Camera / Web Camera (V2) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	
Description/Application	Generic Description	Video C
Generic	PTZ Function	Yes (Hi
	Resolution (Maximum) each camera	Full HD
	Zoom Range Optical (Maximum)	10X, 1:
	Field of View (Degree)	45-60
Warranty / Service	Comprehensive on site Warranty (Year)	1, 2, 3,

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address
1	Abhishek Kumar Gupta	497001,Municipal Corporation Ambikapur,Adminis Building, Kedarpur Water tank, Ambikapur

Speakerphone (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	
MICROPHONE	Number of Microphones	6 Or hi

विवरण/Specification	विशिष्टि का नाम /Specification Name	
TYPE	Professional Speakerphone allows to connect with software video conferencing system(UC System)	Yes
	Digital Signal Processing (DSP) technology	Yes
MISCELLANEOUS	On Site OEM Warranty (Year)	3, 5, 7,

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address
1	Abhishek Kumar Gupta	497001,Municipal Corporation Ambikapur,Adminis Building, Kedarpur Water tank, Ambikapur

Special terms and conditions-Version:1 effective from 22-11-2024 for category Video Conferencing Cam

1. Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the “S Bureau of Indian Standards(Conformity Assessment) Regulations,2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfilmen

Note to Sellers:

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily regi:

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-unde>

Special terms and conditions-Version:2 effective from 06-09-2024 for category Speakerphone

1. Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the “S Bureau of Indian Standards(Conformity Assessment) Regulations,2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfilmen

Note to Sellers:

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily regi:

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-unde>

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the delivery order and in cases where option clause is exercised during the extended delivery period the addition shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 3 delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period

2. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. Interactive Panel OEM must have:

ISO 9001:2015

ISO 45001:2018

ISO 27001:2022

UL, CE, RoHS, BIS

2. Panel box must include:

75 inch Panel, Keyboard, Mouse, wall stand

(All same OEM with BIS Certification Panel and Keyboard Mouse)

3. OPS must have BEE Certification

4. Datasheets must be uploaded with bid.

Compliance OEM Letter Head With Ink Seal & Signature .

The OEM datasheet shall be submitted. The offered product specifications must fully comply with the tender c

5. Bidder must submit:

Bid Specific MAF for Interactive Panel.

6. OEM Support Requirement:

Authorized Service Centre in Chhattisgarh

Dedicated Support Email ID

Toll Free Support Number

अस्वीकरण/**Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to existing
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category restriction
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached](#)

9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying
10. Seeking experience from specific organization / department / institute only or from foreign / export experience
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid terms and conditions, Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions, same must be added through bunching category based items or by bunching custom catalogs or bunching a lot

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM, he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Act, 1947 brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत सरकार द्वारा जारी की गई जानकारी के अनुसार बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए बिना आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract.

---धन्यवाद/Thank You