

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	13-02-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-02-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South East Central Railway
कार्यालय का नाम/Office Name	Hq New General Manager Secr
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 KM under SCNL & Crime Cell NGP; Outstation 24*7
अनुबंध अवधि /Contract Period	1 Year(s) 9 Month(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7

बिड विवरण/Bid Details	
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	1091475
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	21830

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	25

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Divisional Security Commissioner
HQ NEW GENERAL MANAGER SECR, Indian Railways, South East Central Railway, Ministry of Railways
(Deep Chandra Arya)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
-------------------------------	-----

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 KM Under SCNL & Crime Cell NGP; Outstation 24*7 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	SUV
Type of car (Please select at least 3 options)	Maruti Suzuki Ertiga , KIA Carens , Toyota Rumion
Usage Variant	2000 KM under SCNL & Crime Cell NGP
Type of Service	Outstation 24*7
Year of Vehicle Model	2025

विवरण/ Specification	मूल्य/ Values
Km Travelled	Upto 25,000 Kms
Air Conditioning Requirement	Non-A/C
Area of Operation	Hilly + Plain Area
Fuel Type	Any
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajeev Ranjan	440001,DRM Office, Nagpur	1	<ul style="list-style-type: none"> Duration in Months for which service is required : 21

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1) Scope: The hired vehicle will have to perform all the work of transportation as per bid under consignee to and from and also as and when required, including Sundays and holidays as notified by the Railway Administration from time to time at the discretion of Railway. If vehicle service type in contract is outstation 24x7 no additional charges for extra hours are payable
- 2) In case of any conflict between GeM standard tender condition and special condition added by buyer, special condition added by buyer will prevail over standard GeM condition
- 3) Payment terms/Invoice creation by service provider:
 - i. Calculation of Running charges for invoice creation:
Total Monthly package charges (incl of all charges and tax) quoted by bidder as per GeM contract - Rs. X
 - a) MONTHLY BASIC CHARGE "A" = Rs. 0.55 * X
 - b) MONTHLY RUNNING CHARGE "B" = Rs. 0.45 * X

Note: (*) stands for multiply and (/) stands for Division
 - c) RUNNING CHARGES PER KM "C" (Rs. /Km) = (B / sanctioned km)
Sanctioned km/package as per this Bid package per month: **2000**
 - ii. Monthly invoice bill = Rs. [A + C * (Actual km run in a month as per log book)]

- iii. Consignee shall ensure that the bill raised by service provided is as per this clause of ATC. Necessary penalty and deductions shall be deducted before approval of invoice in GeM. In all other cases, invoice shall be summarily rejected. Invoice shall be approved by min gazette officer of User/User department. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST
- iv. For extra Km run beyond sanctioned KM, Extra km payment charges shall continue as per clause 3 C (ii) of this ATC (Vide Dy CMM IV letter no. MM/S-3/Policy- Vehicle/24 dtd. 29.05.24)
- 4) Eligibility/Documents required for Bid. In the absence of above, bid will be summarily rejected. GCC services is available at https://indianrailways.gov.in/railwayboard/uploads/directorate/Transformation_Cell/Circulars/GCCS_R.pdf

	Attribute	Value/Detail/Documents required
1	<p>A. Financial criteria: : The tenderers will be qualified only if they have minimum financial capabilities as below:</p> <p>A). T1- Financial Turnover: The bidder should have an aggregate financial turnover not less than 1.5 times the advertised Bid value during the last three previous financial years and in the current financial year up to the date of opening of the tender</p> <p>B). T2-Liquidity: The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commitments for other contracts.</p> <p>*Remarks for balance sheet:</p> <p>If tender opening date is from 1st April to 31st October then the balance sheet for last year OR penultimate year should be considered. If firm submit both year's balance sheet then only last year balance sheet shall be considered if tender opening date is from 1st November to 31st March then the balance</p>	<p>The audited balance sheet reflecting financial turnover certified by chartered accountant with stamp, signature and membership number shall be considered</p> <p>The audited balance sheet and/or banking reference certified by chartered accountant with the stamp, signature and membership number shall be submitted by the bidder along with bid. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Consortium. In case the Net Current Assets (as seen from the Balance Sheets) are negative, only the Banking references will be considered. Otherwise the aggregate of the Net Current Assets and submitted Banking references will be considered for working out the Liquidity. The banking reference should be from a Scheduled Bank in India and it should not be more than 3 months old as on date of submission of bids</p>

<p>B. Work Experience : The bidder should have satisfactorily completed* in the last three previous financial years and the current financial year up to the date of opening of the tender, one similar single service contract for a minimum of 35% of advertised value of the bid. * Completed service contract also includes on-going service contract subject to payment of bills amounting to at least 35% of the advertised value of the bid</p> <p>Similar services means Hiring of Vehicle (Any category)</p> <p>Work experience certificate from "PRIVATE INDIVIDUAL" shall not be accepted. . Certificate from public listed company/ private company/ Trusts having annual turnover of Rs 100 crore and above subject to the same being issued from their Head office by a person of the company duly enclosing his authorization by the Management for issuing such credentials</p>	<p>The bidder shall submit details of work executed by them in the prescribed format along with bid for the service contracts to be considered for qualification of work experience criteria clearly indicating the nature/scope of contract, actual completion cost and actual date of completion for such contract.</p>
<p>C. i). Vehicle ownership Documents (Valid RC copy in name of bidder) registered as Taxi/ Goods carrier of offered vehicle (all vehicles as per tender requirement) for service against this bid requirement</p> <p>ii). Valid Taxi permit on date of opening of tender. (in case of Goods carrier, RC shall be registered as Goods carrier)</p> <p>iii). In case of subletting by bidder from owner , lease agreement shall between bidder and owner of offered vehicle.</p> <p>iv). Location of service provider office as per clause 7</p>	<p>a. RC issued by Regional RTO</p> <p>b. Taxi permit issued by Regional RTO (not applicable for goods carrier)</p> <p>c. Lease agreement , if applicable</p> <p>d. Proof of location of service provider office: MSE certificate, UDM, Udyam, Gumasta, GST certificate, PAN card of firm etc). (Self Declaration/Kirayana nama will not be considered)</p>

- 5) Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the contract or any part thereof by a written notice to the Seller, if: (i)The seller fails to comply with any material term of the contract (ii)The Seller informs Buyer of its inability to deliver the Material(s)/service or any part thereof within the stipulated delivery period or such inability otherwise becomes apparent. (iii)The Seller fails to deliver the Material(s)/Service or any part thereof within the stipulated Delivery Period and/or to replace/rectify/ any rejected or defective Material(s)/Service promptly. (iv)The Seller becomes bankrupt or goes into liquidation. (v)The Seller makes a general assignment for the benefit of creditors (vi)A receiver is appointed for any substantial property owned by the Seller, (vii)The Seller has misrepresented to Buyer, acting on which misrepresentation on Buyer has placed the Purchase Order on the Seller.
- 6) Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings should not be bankrupt.
- 7) Service & Support AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the State of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED (i.e. MSE certificate, UDM, Udyam, Gumasta, GST certificate, PAN card of firm etc). (Self Declaration/Kirayana nama will not be considered)

- 8) PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location as per pertaining labor laws.
- 9) Bidders can also submit the EMD @2% of Estimated value of Bid with Fixed Deposit Receipt made out or pledged in the name of PFA SECR BILASPUR A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favor of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date. Address for submission of EMD: Office of DSC, RPF, 2nd floor, DRM complex, SECR, Nagpur MH 440001.
- 10) Successful Bidder can submit the Performance Security @5% of contract value in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of PFA SECR BILASPUR A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favor of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 30 days of award of contract to Office of buyer. Delay of submission in penalty will be dealt as per GCC services upto latest correction slip.
- 11) The Purchaser reserves the right to increase the quantity (number of months of operation) to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity (number of months of operation) during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 12) Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regard. GST reimbursement will be as per actual or as per applicable rates (whichever is lower) subject to the maximum of quoted GST %
- 13) Vehicle should be registered in the name of Tenderer and should not sublet any part of the contract. However, the Tenderer can have Lease Agreement with the owner of the vehicle/cab aggregator on non-judicial stamp paper for the tenure of the contract, which should be submitted along with the bid. The Tenderer is required to submit the Vehicle registration details along with supporting documents of the vehicle fulfilling the category, specifications etc.
- 14) It should be stipulated that the vehicle supplied should be registered as Taxi/Goods carrier as applicable for bid. Bids of vehicle other than commercial vehicles should be summarily rejected. It should have "Valid Fitness certificate commercial license" (Permit for Commercial Vehicles shall cover all States in S.E.C. Railway jurisdiction or as considered necessary by the Department/ Division/ Unit calling the tender from the appropriate Regional Road Transport Authority of the concerned State Govt./Union Territory), valid insurance and should meet requirements of pollution standard etc. as per provisions of Motor Vehicle Act and fulfil any other statutory obligations as applicable including all safety approved accessories/equipment fitted to the vehicle. Driver should possess a valid driving license, Aadhar Card on his name and employee identification card issued by the Contractor at all times. The documents shall be verified by using official before passage of each bill.
- 15) The vehicle proposed to be offered on hire should be in good condition and model of vehicle shall be as per bid.
- 16) All Hired vehicles should be equipped with prescribed emergency medical kit and a fire extinguisher as per statutory provisions.
- 17) The vehicle should be available on all days including holidays.
- 18) PVC is not applicable to the tender.
- 19) A Log Book for each vehicle shall be maintained by the Contractor for the hired vehicles. The KM utilized shall be entered in it on a daily basis to ensure proper account and payment at the end of every month /specified period.
- 20) One weekly off is permitted to the driver normally on Sundays however it may be deferred to some other day at the discretion of the user/officer in charge to whom the vehicle is attached.
- 21) Normal working hours may be advised by the user department however the vehicle shall be available f

or all 24 hours for use as and when required. The driver of the vehicle shall keep himself in contact with the user/ officer in charge.

- 22) The vehicle supplied should be neat, clean and in good fettle. The driver must be well dressed and in white or grey uniform.
- 23) Mobile phone should be provided to the vehicle driver with a smart handset. (24x7). The driver of the vehicle shall keep himself in contact with the user/officer in charge.
- 24) As and when required by user/officers, vehicles can also be utilized for travelling outstation i.e.more than 50 Km.
- 25) Vehicle required to be parked at office/user premises.
- 26) Vehicle must have a minimum 200 km range 12 Litres equivalent fuel available on each service providing a day to avoid service interruption. Failing to above condition will be treated as not availability of services and to be dealt as per the existing penalty clause available in GEM i.e' SLA clause No. 8(7) of GEM contract/ Special conditions of contract.
- 27) The contract will also be governed by GeM SLA, Buyer specific Bid ATC, Railways GCC of service contract as amended from time to time by the Railway Board.
- 28) The vehicle provided will meet the latest government standards for safety and pollution i.e. minimum 5-6 or Bharat Stage VI or latest applicable or any other rules/provisions as issued by state/central government.
- 29) The service provider shall comply with all rules & regulations issued by state/central government from time to time, applicable to this contract.
- 30) Penalty clauses applicable as per GeM SLA of Bid.
- 31) On reasons considered beyond administrative control of buyer, Upon intimation of User/Consignee ,buyer reserves the right to terminate full/part of contract without consent of seller by giving 7 days notice to firm (Transfer of official, vacancy of post, FMC etc).
- 32) SECR Policies: (i) S/G/Vehicle policy/22 dtd. 03.10.2022 (ii). DGM/SECR/Vehicle policy/2022/2144 dtd 08.09.2022
- 33) Executive checklist for hired vehicle:- (Shall be verified by user officer before bill forwarding) - Ref: S/G/purchase policy/23 dtd. 26.05.23
 - a) Vehicle model, Vehicle No. as mentioned in log book and bill is as per the Contract agreement.
 - b) Taxi certificate/Goods permit from Transport Department of state Government.
 - c) Paper submitted at the time of vehicle inspection before deployment is same as per LOA/Agreement. In terms of Railway Board's Letter No. 20051F(s) poL/71 (Map) Vehicles dated 19/20.10.2005, Log book of vehicle should be personally signed by the using officer after each use by all officers up to SAG level and private secretaries of other senior officials. Accordingly, the Log Book of each hired vehicle should be countersigned.
 - d) If vehicle is changed during contract period then official communication made from contractor to user with all relevant papers is available. The changed vehicle is in the same segment as specified in agreement Before forwarding vehicle bill to accounts department for internal check the above points to be invariably complied by executive department.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of

bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---