

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	17-04-2026 10:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-04-2026 10:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South Central Railway
कार्यालय का नाम/Office Name	Principal Chief Material Manager Secunderabad
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 kms per month 12 hours per day base location of the vehicle will be operated from Secunderabad; Outstation 24*7
अनुबंध अवधि /Contract Period	2 Year(s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details

दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य / Estimated Bid Value	1260000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	25200

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

FA&CAO/C/SC

Office of the FA&CAO/C/SC, 2nd Floor Rail Nirman Nilayam, Annex Building, Secunderabad - 500025.

(Fa And Cao/c/sc)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
3. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographic Presence in States:Telangana & AndhraPradesh

Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 Kms Per Month 12 Hours Per Day Base Location Of The Vehicle Will Be Operated From Secunderabad; Outstation 24*7 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	SUV
Type of car (Please select at least 3 options)	Maruti Suzuki Ertiga , Maruti Suzuki XL6 , Mahindra TUV300
Usage Variant	2000 kms per month 12 hours per day base location of the vehicle will be operated from Secunderabad
Type of Service	Outstation 24*7
Year of Vehicle Model	The vehicle proposed to be offered on hire should be in good condition and not more than 4 years old on the date of opening of tender
Km Travelled	Upto 50,000 Kms
Air Conditioning Requirement	Non-A/C
Area of Operation	Plains
Fuel Type	Any
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	G Jagadeesh Kumar	500025,Office of the PFA/C/SC, 2nd floor, Rail Nirman Nilayam Annex, Secunderabad. Ph. 9885180040.	1	<ul style="list-style-type: none">Duration in Months for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**1. Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1) One Non AC SUV, hired, shall be for departmental use by South Central Railway on a Regular basis. The Vehicle will be used for **Dy.FA & CAO/C-II/SC/SCR** for a period of **2 years** to monitor the work. The base location shall be **Hyderabad(Telangana)**

2) The tenderer is required to upload the following mandatory documents along with the bid offer, failing by which the offer will be summarily rejected.

a) AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in **Telangana** for better coordination and service. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

b) The vehicles should be registered in the name of Tenderer should not be sublet any part of the contract. However, the Tenderer can have a Lease Agreement with the owner of the vehicle/cab aggregator on non-judicial stamp paper for the tenure of the contract, which should be submitted along with the bid. The Tenderer is required to submit the Vehicle registration details and FASTag affixed, which shall enable the vehicles to move faster, especially at the toll area 24/7, along with supporting documents for the vehicles fulfilling the category, and specifications along with the tender. Failing to submit the same along with the bid, the offer will be summarily rejected.

c) The vehicles provided for service should be registered as **Commercial vehicle**. Bids of other than commercial vehicles should be summarily rejected. It should have "**Valid Fitness certificate/commercial license**" (Permit for Commercial Vehicle shall cover all States in S.C. Railway jurisdiction or as considered necessary by the Department/ Division/ Unit calling the tender from appropriate Regional Road Transport Authority of the concerned State Govt./Union Territory), **valid insurance** and should meet requirements of pollution standard etc. as per provisions of Motor Vehicle Act and fulfill any other statutory obligations as applicable including all safety approved accessories/equipment fitted to the vehicles. The driver should have passed a minimum of 10th standard and should possess a valid driving license, Aadhaar Card in his name and an employee identification card issued by the Contractor at all times. The contractor should attest to the driver's police verification as per the existing procedure.

d) The vehicles proposed to be offered on hire should be in good condition and not more than **4 years old**, on the date of opening of tender.

e) The bidder should submit an undertaking along with the bid that he/she is not under liquidation court receivership or similar proceedings and is not bankrupt.

f) Along with the tender, bidders are to enclose the list of ongoing vehicles hire contracts with Railways, Other Central Government Departments, State Government, and PSUs in the same city/location/agglomeration with details of Contract Period, rate per month, Vehicle Class, Model and brand, Fuel (Diesel/Petrol/LPG/CNG/Electric/Hybrid), procurement cost (ex showroom price) etc. Submission of this statement, even if Nil, shall be mandatory enclosure to the tender failing which the offer will be summarily rejected.

g) Submission of undertaking certifying the truthfulness of all the documents - The bidders shall submit an undertaking certifying the truthfulness of all the documents submitted/uploaded along with the tender.

h) Declaration regarding site visit, compliance with statutory laws, penalty for violation of labour laws, Nonblacklisting, termination of contracts, etc.

i) The bidder shall give full details of the constitution of the Firm/Company/Society etc. and shall also submit the following documents (as applicable), in addition to the documents mentioned above:

(a) Sole Proprietorship Firm: The bidder shall submit the notarized copy of the affidavit indicating the Proprietorship certificate.

(b) Partnership Firm: The bidder shall submit self-attested copies of (i) registered/notarized Partnership Deed and (ii) Power of Attorney duly authorising one or more of the partners of the firm or any other persons(s), authorised by all the partners to act on behalf of the firm and to submit & sign the Bid, sign the agreement, witness measurements, sign Measurement Books, receive payment, make correspondences, compromise/settle/relinquish any claim (s) preferred by the firm, sign 'No Claim Certificate', refer all or any dispute to arbitration and to take similar action in respect of all Bids/contracts OR said Bid/contract.

(c) Joint Venture (JV): Joint Venture (JV) not permitted/not allowed in reference to para 2.4.1 of GCC of Services (Hyper link of GCC is https://indianrailways.gov.in/railwayboard/uploads/directorate/Transformation_Cell/Circulars/General_Condition_Contract_Service.pdf).

(d) Company registered under Companies Act-1956: The bidder shall submit (i) The copies of MOA (Memorandum of Association) and AOA (Articles of Association) of the Company; and (ii) Power of Attorney duly registered/notarized by the company (backed by the resolution of Board of Directors) in favour of the individual, signing the Bid on behalf of the Company.

(e) Society: The bidder shall submit (i) Self - attested copy of the certificate of Registration, (ii) a Deed of Formation and (iii) Power of Attorney in the favour of the tender signatory.

3) The vehicles should be mechanically sound and shall be well maintained with neat and clean interiors/exterior. The driver should display good behaviour and be neatly dressed. Smoking and use of cell phones during driving is prohibited. It is desirable that drivers should wear proper, neat, and clean format uniforms with shoes.

4) The contractor/agency participating in the tender should normally be GST compliant regarding registration, filing of returns etc., and shall be fully responsible for the compliance as per GST Act at all times. If the Contractor falls either "below the turnover threshold for GST" or is a "Composition Taxable Person" under the CGST Act, a self-declaration should be enclosed with his offer duly supported by a certificate of turnover from a Chartered Accountant or enclose Form 'REG-06' showing as "Composition" under Type of Registration and no GST is applicable for contracts with such persons/firms. GST for vehicles rental/hire services falls under SAC code 9966, as per which, the present applicable rate is 5% (2.5% CGST+2.5% SGST). As per Rly Bd. Letter No.2017/AC-II/1/6/GSTM/MAIN/Vol-IV/3413181 dated. 19.09.2025, service provide is not eligible for Input Tax credit) for vehicles designed to carry men and materials where the cost of fuel is included in the rate.

5) Contractor shall be responsible for ensuring compliance with the provisions related to Labour Laws (Central/State) as applicable from time to time. The employees of the Contractor shall not be deemed to be employees of the user department/Railway. Hence the compliance of the applicable Acts/Laws will be the sole responsibility of the Contractor.

6) All hired vehicles should be equipped with a prescribed emergency medical kit and a fire extinguisher as per statutory provisions.

7) The vehicles should be available on all days including holidays.

8) In the event of any breakdown, servicing, and repairs of vehicles, the Contractor at his own cost shall make alternate arrangements by providing a similar or higher class of commercial vehicle(s) for which the contract is entered into. The substitute vehicle offered shall not be older than the vehicles under breakdown at any point of time during the currency of the contract. Maintenance works on vehicles should be done during off-duty hours by the Contractor.

9) The contractor shall be responsible for providing the vehicle at any point of time in day or night, even at short notice during any urgency/emergency. Hiring for 12 hours in a day can also mean continuous hiring for 12 hours during the day or 12 hours during the night. Drivers should have live mobile phone connections so that they are contactable whenever required. No advance payment shall be made and all payments released on completion of stipulated service periodically/monthly as stipulated.

10) Imposition of penalties is as per Para 8 of GeM SLA.

11) In any month, vehicles run can be more or less than the scale of 2000 km/month but shall not exceed cumulative KM 24,000 per year. Payment will be made on a monthly basis as per the accepted monthly rate irrespective of the actual KM run in that month. No further variation in KM is either allowed or to be paid. The rate quoted shall be inclusive of the salary of the driver, daily batta, fuel, petrol/diesel, other consumables, regular maintenance, expenses, and other expenditures towards repairs, taxes etc.

12) Normally, hiring shall be on the basis of 12 hours per day. In case, on any day, the vehicles were utilised for more than 12 hours on exceptional/ emergency requirement, relaxation to that extent may be provided in subsequent days to the Contractor/firm.

13) The price variation Clause is not applicable in this tender.

14) A Log Book for each vehicle shall be maintained by the Contractor for the hired vehicle. The KM utilised shall be entered in it on a daily basis to ensure proper account and payment at the end of every month/specified period. It is the responsibility of the official using the vehicle to keep the log book up to date and the vehicle is used for the official duties/works. Statement of entries as per Log Book should be enclosed with the bills submitted for payment by the service provider/contractor duly counter-signed by the official to who/under whose custody the vehicle is placed except that in case of vehicle hired for DRMs/PHODs/AGM/GM, this statement shall be countersigned by nominated officer in the secretariat. In case of pooled vehicle, the Secretary to PHOD or ADRM or nominated in charge Gazetted Officer will sign the Log Book/statement sent with bills thereof, as the case may be.

15) The vehicle contract short-closed with three months' notice if the post of the officer is surrendered or the officer opts for drawl of transport allowance or any other administrative reason (except unsatisfactory service, which will be as per penalty clause of SLA). In this regard, the following conditions will be applicable:

a) The Railway has liberty to short-close the contract with any or all of the service any providers normally with three months' notice without assigning any reason. However, service provider wants to short close his services, he will months advance written notice.

b) The contract for the vehicle hired can also be terminated with with a short notice of 15 days on account of unsatisfactory services at the discretion of the Officer in charge of hiring vehicle. The unsatisfactory service shall mean and include the non-compliance of any include the of the obligations by the service provider, as given in this agreement and/or under the penalty clauses of the agreement or repeated breach.

c) In case of any dispute of any kind, the Contractor/ Agency shall abide by the decision of the controlling authority or Nodal Officer or Buyer in charge of hiring of the vehicle as the case may be.

16) Successful Bidders have to submit the Performance Security in the form of Fixed Deposit Receipt /Performance Bank Guarantee (Bank Guarantee sample format as per Annexure II of the scope of work document). FDR should be made out or pledged in the name of FA&CAO/C/SC (Name of the Service Provider). The bank should certify on it that the deposit can be withdrawn only on demand or with the sanction of the pledgee. For the release of the Security Deposit, the FDR will be released in favour of the bidder by the buyer after making an endorsement on the back of the FDR duly signed and stamped along with a covering g l letter. Successful Bidder has to upload a scanned copy of the FDR document in place of PBG and has to ensure delivery of a hard copy of Original FDR to the buyer within 30 days of award of bid in GeM/ date of issue of intimation to deposit Performance Security. GeM contract will be issued only after receipt of Performance Security. Extension of time for submission of PG beyond 30 days and up to the date of submission of PG from the date of issue of intimation to deposit Performance Security may be given by Dy.CMM/C/SC. However, a penal interest of 15% per annum shall be charged for the delay beyond 30 days (i.e from 31st day after the date of issue of intimation to deposit Performance Security. In case the contractor fails to submit the requisite PG after 60 days from the date of issue of intimation to deposit Performance Security, a notice shall be served to the contractor and the GeM Bid shall be cancelled duly forfeiting EMD and other dues, if any payable against the tender. recovery of an amount equivalent to PG shall be made from any outstanding bills in the Railway. The total recovery shall not exceed 5% of the Accepted value which is equivalent to the Performance Guarantee. The failed Service Provider shall be debarred from participating re-tender for that service. In case, 60th day is a bank holiday or office closure next working day should be considered as the last day for for submission of PGs, The Decision of Dy.CMM/C/SC would be final in case of any dispute.

17) (a) The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of the buyer

(b) The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of the buyer.

(c) The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to the buyer together with the assignee/ sub-contractor, and in respect of the due performance of the Contract and the Seller's obligations for thereunder.

18) Post tender opening no new documents will be considered for bid evaluation.

19) The Service provider having non satisfactory/bad performance in previously completed contracts or current live contracts is liable to be rejected.

20) Bidder's offer is liable to be rejected if they don't upload any of the certificates/documents sought in the Bid document, Buyer Added Bid Specific Additional Terms and Conditions, and Corrigendum if any.

21) The vehicle documents that were uploaded in the bidding process should be kept service along with the Number, Model, and type of vehicle.

22) The service provider would be bound by the conditions regarding police verification of the deployed staff and their medical fitness.

23) The vehicles should be available every day at the nominated time and place as per the directions of Dy.FA&CAO/C-II/SC given from time to time. The vehicles shall/Can be parked in the Railway premises during night time for emergency use as per direction of Dy.FA&CAO/C-II/SC. In case of any dispute, the decision of Dy.CMM/C/SC shall be binding regarding the placement and usage of the vehicles.

24) The Bill Passing Officer is **Dy.FA&CAO/C-II/SC/SCR** and the Bill Paying Officer is **FA&CAO/C/SC/SCR**. The expenditure is chargeable to the work **MUE-MED (Doubling)**. Allocation: **20-1579-03** Work Code: **001031**.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without

specifying equivalent Indian Certification / standards.

10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake

compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---