

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details

बिड बंद होने की तारीख/समय /Bid End Date/Time	11-03-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-03-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) /Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	North Eastern Railway
कार्यालय का नाम/Office Name	Office Of The Principal Chief Material Manager Ner

बिड विवरण/Bid Details

<p>वस्तु श्रेणी /Item Category</p>	<p>OBHS and Related Service for Railways (New Version 2.0) - Washing Cleaning Drying Ironing etc and Carting of Bed Sheet as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Washing Cleaning Drying Ironing etc and Carting of Pillow cover as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Washing Cleaning Drying Ironing etc and Carting of Face Hand Towel as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Removal Washing Cleaning Drying Ironing etc and fitment of Big Curtain as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Removal Washing Cleaning Drying Ironing etc and fitment of Small Curtain as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Washing Cleaning Drying etc and Carting of Bath Towel as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Washing Drying etc and carting of Blankets as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Washing, Cleaning Drying Ironing etc and Carting of Blanket cover for first AC as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Cost of supply of envelopes including Packing Charges of Packets as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Supply of Canvas Bag as per given BOQ; Not Applicable; Not Applicable; Not Applicable; Number , OBHS and Related Service for Railways (New Version 2.0) - Cartage work including loading and unloading work by Pick Van per KM basis as per given BOQ Here Number in type of UOM on GeM should be read as KM; Not Applicable; Not Applicable; Not Applicable.. , OBHS and Related Service for Railways (New Version 2.0) - Overall cost of AMC of Machines for four years as per BOQ, Here Number in type of UOM should be read as Overall cost for four years So, Total quantity as per UOM is taken 01 for overall cost .. , OBHS and Related Service for Railways (New Version 2.0) - Outside mechanized washing drying etc of Linens items at firms premises Laundry Plant as per given BOQ Here Number in UOM on GeM should be read as Packet; Not Applicable; Not Applicable; Not A.. , OBHS and Related Service for Railways (New Version 2.0) - Outside mechanized washing drying etc of Blankets at firms premises Laundry Plant as per given BOQ Here Number in UOM on GeM should be read as Blanket; Not Applicable; Not Applicable; Not Appl..</p>
<p>अनुबंध अवधि /Contract Period</p>	<p>4 Year(s)</p>
<p>एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover</p>	<p>No</p>
<p>स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover</p>	<p>No</p>

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	392969013.32
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	2114850

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	50

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

FA and CAO NER Payable at Varanasi

Office Of The Divisional Rail Manager (Account) NER/Varanasi, Indian Railways, North Eastern Railway, Ministry of Railways

(Fa And Cao Ner Payable At Varanasi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in

India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
 2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

OBHS And Related Service For Railways (New Version 2.0) - Washing Cleaning Drying Ironing Etc And Carting Of Bed Sheet As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (19431140)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing Cleaning Drying Ironing etc and Carting of Bed Sheet as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	19431140	N/A

OBHS And Related Service For Railways (New Version 2.0) - Washing Cleaning Drying Ironing Etc And Carting Of Pillow Cover As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (9376120)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing Cleaning Drying Ironing etc and Carting of Pillow cover as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	9376120	N/A

OBHS And Related Service For Railways (New Version 2.0) - Washing Cleaning Drying Ironing Etc And Carting Of Face Hand Towel As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (9060760)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing Cleaning Drying Ironing etc and Carting of Face Hand Towel as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	9060760	N/A

OBHS And Related Service For Railways (New Version 2.0) - Removal Washing Cleaning Drying Ironing Etc And Fitment Of Big Curtain As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (27264)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Removal Washing Cleaning Drying Ironing etc and fitment of Big Curtain as per given BOQ

विवरण/ Specification	मूल्य/ Values
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	27264	N/A

OBHS And Related Service For Railways (New Version 2.0) - Removal Washing Cleaning Drying Ironing Etc And Fitment Of Small Curtain As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (340416)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Removal Washing Cleaning Drying Ironing etc and fitment of Small Curtain as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable

विवरण/ Specification	मूल्य/ Values
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	340416	N/A

OBHS And Related Service For Railways (New Version 2.0) - Washing Cleaning Drying Etc And Carting Of Bath Towel As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (135780)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing Cleaning Drying etc and Carting of Bath Towel as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable

विवरण/ Specification	मूल्य/ Values
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	135780	N/A

OBHS And Related Service For Railways (New Version 2.0) - Washing Drying Etc And Carting Of Blankets As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (1191360)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing Drying etc and carting of Blankets as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	

विवरण/ Specification	मूल्य/ Values
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	1191360	N/A

OBHS And Related Service For Railways (New Version 2.0) - Washing, Cleaning Drying Ironing Etc And Carting Of Blanket Cover For First AC As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (135780)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Washing, Cleaning Drying Ironing etc and Carting of Blanket cover for first AC as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	135780	N/A

OBHS And Related Service For Railways (New Version 2.0) - Cost Of Supply Of Envelopes Including Packing Charges Of Packets As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (16038684)**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Cost of supply of envelopes including Packing Charges of Packets as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	16038684	N/A

OBHS And Related Service For Railways (New Version 2.0) - Supply Of Canvas Bag As Per Given BOQ; Not Applicable; Not Applicable; Not Applicable; Number (4000)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Supply of Canvas Bag as per given BOQ
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	4000	N/A

OBHS And Related Service For Railways (New Version 2.0) - Cartage Work Including Loading And Unloading Work By Pick Van Per KM Basis As Per Given BOQ Here Number In Type Of UOM On GeM Should Be Read As KM; Not Applicable; Not Applicable; Not Applicab.. (58400)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Cartage work including loading and unloading work by Pick Van per KM basis as per given BOQ Here Number in type of UOM on GeM should be read as KM
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	58400	N/A

OBHS And Related Service For Railways (New Version 2.0) - Overall Cost Of AMC Of Machines For Four Years As Per BOQ, Here Number In Type Of UOM Should Be Read As Overall Cost For Four Years So, Total Quantity As Per UOM Is Taken 01 For Overall Cost .. (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Overall cost of AMC of Machines for four years as per BOQ, Here Number in type of UOM should be read as Overall cost for four years So, Total quantity as per UOM is taken 01 for overall cost and Payment will be paid as per uploaded Price Breakup she
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	1	N/A

OBHS And Related Service For Railways (New Version 2.0) - Outside Mechanized Washing Drying Etc Of Linens Items At Firms Premises Laundry Plant As Per Given BOQ Here Number In UOM On GeM Should Be Read As Packet; Not Applicable; Not Applicable; Not A.. (3650000)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Outside mechanized washing drying etc of Linens items at firms premises Laundry Plant as per given BOQ Here Number in UOM on GeM should be read as Packet
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	3650000	N/A

OBHS And Related Service For Railways (New Version 2.0) - Outside Mechanized Washing Drying Etc Of Blankets At Firms Premises Laundry Plant As Per Given BOQ Here Number In UOM On GeM Should Be Read As Blanket; Not Applicable; Not Applicable; Not Appl.. (144000)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Outside mechanized washing drying etc of Blankets at firms premises Laundry Plant as per given BOQ Here Number in UOM on GeM should be read as Blanket
Type of Area	Not Applicable
Areas of Cleaning	Not Applicable
Type of Cleaning	Not Applicable
Type of UOM	Number
Frequency	Not Applicable
Type of Coach	Not Applicable
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Estimated Total Number of Days in total Contract Duration (If applicable)	1460

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total quantity as per UOM selected for complete contract duration	अतिरिक्त आवश्यकता /Additional Requirement
1	Arun Kumar	221002,OFFICE OF THE DIVISIONAL RAILWAY MANAGER,NORTH EASTERN RAILWAY, VARANASI	144000	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

2. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

FA and CAO NER
payable at
Varanasi

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

FA and CAO NER Payable at Varanasi

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

4. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

5. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

7. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Name of Work:-*Operation of Departmental Mechanized laundry at CPR Depot per shift of eight hours for washing, Drying, Ironing etc. of Linen items, Curtains of AC Coaches & Blankets including handling of linens & Blankets and loading/unloading and transportation of Linen and Blankets from laundry to station and station to laundry along with comprehensive AMC of laundry machines in Departmental Mechanized laundry at CPR Depot and also Outside Mechanized Washing, Drying, Ironing, Packing of linens items in packets along with washing, Drying of Blankets at firm's premises Laundry Plant including Pick up & Delivery of Linen packets & Blankets at nominated/specified trains of CPR Station and/or Departmental Mechanized Laundry at CPR of Varanasi division for a period of four years.*

- This Tender document is based on Indian Railway General Condition of contract (GCCS) for services 2018. GCCS (Services) 2018 dated 20.03.18 or latest can be downloaded by tenderer from the web site of Railway Board (Transformation cell) i.e. <http://www.indianrailways.gov.in>. and also The GeM SLA and conditions of GeM will not apply to it. GCCS-2018/Latest will supersede the GeM SLA.
- Tender security (Earnest Money) is waived off for those who are registered with Micro & Small Enterprises (MSEs) and registered for appropriate category i.e. **“Washing and (dry-) cleaning of textile and fur products and/or work of linen washing and/or similar category of work as mentioned in uploaded Tender Document”**. The tenderer must submit documentary evidence for the same. Offer of firm will not be considered if he is not registered for appropriate category and Tenderers are advised to read all the clauses carefully including its notes/special notes as mentioned in tender document. All necessary annexures/appendices given in the tender document should be uploaded by bidders in the tender documents.
- **In the event of any Contradictions, Errors, Omissions and Discrepancies etc.:-** The tenderer/contractor shall not take advantage of any misinterpretation of the conditions due to typing or any other error and if any in doubt shall bring it to the notice of the Engineer without delay. In case of any contradiction, only the printed rules and books should be followed and claim for the misrepresentation shall be entertained. The Interpretation of Railway shall be final in this regard.
- In case of AMC, the "number" mentioned in the UOM should be read as the total cost of AMC for four years. Hence, the total quantity as per UOM is considered as 01 for the total cost of AMC for four years but payment of AMC will be paid on per machine/per quarter basis as per the uploaded price breakup sheet. So, The cost of AMC all machines should be quoted on the GeM portal keeping the above in mind.
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8. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

9. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment [Click here to view the file.](#)

10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.

12. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of

contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

13. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

FA and CAO NER
payable at
Varanasi

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

14. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

FA and CAO NER Payable at Varanasi

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

15. **Buyer Added Bid Specific SLA**

File Attachment [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

