

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	20-04-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	20-04-2026 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Labour And Employment
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Employees State Insurance Corporation (esic)
कार्यालय का नाम/Office Name	South Zone
वस्तु श्रेणी /Item Category	Customized AMC/CMC for Pre-owned Products - AMC for Medical Gas Pipeline System; AMC for Medical Gas Pipeline System; Annual Maintenance Contract (AMC); Quarterly; No
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य / Estimated Bid Value	160000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Medical Superintendent

ESIC Model & Super Speciality Hospital, Asramam, Kollam, South Zone, NA, Employees State Insurance Corporation (ESIC), Ministry of Labour and Employment (Premlal K I)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within $L-1+ 15\%$ of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the

estimated cost; or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1774843613.pdf](#)

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:[1774843622.pdf](#)

Product/Equipment Details:[1774843646.pdf](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
10-04-2026 09:00:00	ESIC Model & Super Speciality Hospital, Asramam

Customized AMC/CMC For Pre-owned Products - AMC For Medical Gas Pipeline System; AMC For Medical Gas Pipeline System; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	AMC for Medical Gas Pipeline System
Product Brand	AMC for Medical Gas Pipeline System
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	R S Vikas	691002,ESIC Model & Super Specialty Hospital, Asramam	1	<ul style="list-style-type: none"> Number of months within the contract period for which service is required : 12

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

BID NOTICE (THROUGH GeM) FOR ANNUAL MAINTENANCE CONTRACT (AMC) FOR MEDICAL GAS PIPELINE SYSTEM AT ESIC MODEL & SUPER SPECIALITY HOSPITAL, ASRAMAM, KOLLAM

Bids are invited by the Medical Superintendent under a two-bid system, through the GeM Portal from interested and eligible agencies for providing Annual Maintenance Contract for Medical Gas Pipeline System at ESIC Model & Super Speciality Hospital, Asramam, Kollam. The contract will be for a period of one year commencing from the date of execution of the agreement, and may be extended for an additional one year based on satisfactory performance and mutual agreement, under the same rate, terms and conditions.

Sl. No	Description	Details
1.	Name of work	Providing Annual Maintenance Contract for Medical Gas Pipeline System at ESIC Model & Super Speciality Hospital, Asramam, Kollam
2.	Estimated Cost	Rs. 1,60,000/- (Rupees One Lakh Sixty Thousand Only) for one year.
3.	Period of contract	One year (It may be extended for further one year based on satisfactory performance and mutual agreement)

4.	Last date of submission of Bid through GeM	As per GeM portal
5.	Date & Time of opening of E-Bid (Technical Bid)	As per GeM portal
6.	Pre-Bid Meeting	On 06.03.2026 at 2.00 PM in the Conference Hall of ESIC Model & Super Speciality Hospital, Asramam
7.	Performance Security Deposit/ Security Deposit (PSD/SD)	5% of contract value
8.	Validity of Bid	90 days
9.	Year(s) of Past experience required	3 years
10.	Turnover	Rs. 5 Lakh in each of the last three financial years, 2022-23, 2023-24 and 2024-25

Scope of Work

AMC of the Medical Gas Pipe Line System manufactured by different manufacturers. It consists of following system/equipment.

Medical Gas Pipe Line System

Medical Gas Pipeline Support Equipment (Manifold)

Oxygen auto change over control panel 10X10 cylinders with emergency unit

Oxygen manual control manifold 6 cylinders with emergency unit-MICU

N2O auto change over control panel 2X2 cylinders with emergency unit.

Outlet points

Oxygen-146 Nos.

Oxygen Flow meter-115 Nos.

N2O-6 Nos.

Air-72 nos.

Vacuum-82 Nos.

Alarm Units-4 nos

Valve Box-2 Nos.

5 HP vacuum pump (Duplex system)-2 Nos.

Wall mounted suction unit- 30 Nos.

5 HP oil free air compressor (Duplex system) with air drier 50cfm-2 Nos

5 HP 3 Phase motor-2 Nos

15 Hp 3 Phase motor-2 Nos

- The Annual maintenance contract (AMC) is intended to cover the operation and maintenance of the entire Medical Gas Pipe Line system, along along with supporting equipment. The AMC shall also include calibrations, regular monitoring, and preventive maintenance services to ensure the complete functionality of the system.
- Any items not covered under the AMC that require replacement shall be replaced by the successful bidder with prior approval from the Competent Authority. Separate bills may be submitted for such replacements for payment.
- Whenever any material or component related to Medical Gas Pipe Line System is required, the contractor shall provide such material or part without any delay.
- The contractor shall ensure that the Service Report, Log Book, and Maintenance Register are signed by the Engineer and/or Hospital officials after every service.

IMPORTANT INSTRUCTIONS FOR BIDDERS REGARDING E-SUBMISSION OF BIDS

Bidders/Contractors are advised to follow the instructions provided in the 'Instructions to bidders for the e-submission of the bids online through www.ge.m.gov.in'. All bid documents should be scanned with 200 dpi in black and white to ensure legibility and manage the file size.

ELIGIBILITY CRITERIA

1. The bidder/agency shall be a registered company or firm engaged in the operation & maintenance of Medical Gas Pipe Line systems and must possess all relevant licenses and documents required to perform the contract. The Registration Certificate/Deed of Incorporation of the Firm/Agency/Organization must be submitted along with the bid.
2. The bidder/agency shall have at least three years of experience in providing AMC services to Central/State Government Organizations, PSUs, or Private Hospitals. Satisfactory performance certificates from previous clients must be submitted along with the bid.
3. The bidder shall not have been blacklisted by any Central or State Government institution and shall not have been convicted of any criminal offense. An affidavit, as per Annexure III, must be submitted along with the bid.
4. The bidder should have a valid PAN number.
5. The bidder must possess a valid GSTIN.
6. The bidder should have an average annual turnover of Rs. 5 Lakhs (Rupees Five Lakhs only) in each of the preceding three financial years, i.e., 2022-23, 2023-24, and 2024-25. A certificate from a Chartered Accountant, with UDIN, should be enclosed.

BID PROCESS

Bidders are required to apply online in two separate Bids i.e. - Technical Bid and Financial Bid.

a) Mandatory Documents to be Uploaded with the Technical Bid

- o Certificate of Incorporation/Registration of Firm. Certificate/Memorandum and article of Association/Partnership Deed / Declaration of proprietorship etc.
- o Copy of PAN Card
- o GST Registration Certificate
- o Copy of all pages of the bid document, with the signature and seal of the bidder.
- Copy of duly filled profile of the bidder (Annexure I)

- Copy of duly filled profile of the bidder (Annexure I).
- Copy of the declaration (Annexure II).
- Copy of the signed undertaking to be printed on a stamp paper worth Rs. 200/- (Annexure III).
- Copy of the details of existing/executed contracts (Annexure IV).
- Copy of certificates proving 3 years of experience in providing similar services for hospitals.
- Satisfactory performance certificates from the previous clients.
- Turn over certificates, with UDIN, from a Chartered Accountant, for the last three financial years. (ie., 2022-23, 2023-24 & 2024-25 for confirmation of financial turn over.)

Note:

- All permits and licenses must be kept active and renewed timely at the contractor's own cost, and it will be the sole responsibility of the contractor during the contract period.
- All the uploaded documents should be in the name of the tenderer, and each attached document should be signed and stamped by the bidder or an authorized representative of the bidder.

Evaluation of Technical and Financial Bids

1. The bidder must upload the bid on or before the last date of submission.
2. The bids will be opened by the committee members at ESIC Model & Super Speciality Hospital, Asramam, Kollam.
3. All uploaded documents shall bear the signature and stamp of the bidder or his/her authorized representative.
4. All entries in the bid document shall be legible and clearly filled. Any overwriting, if unavoidable, shall be duly signed by the authorized signatory.
5. All uploaded documents shall be in the name of the bidder.
6. If the bid is incomplete in any form or is conditional, it shall be rejected outright.
7. The bid shall remain valid for 90 days from the date of opening.
8. Bids containing false or misleading information shall be rejected and may also attract consequences for submission of such information.
9. Any deviation from GeM guidelines in submitting the technical and financial bids shall result in rejection of the bid.
10. Any attempt by the bidder to negotiate directly with the authority competent to accept the bid, or to influence the acceptance of the bid by any means, shall result in the bid being disqualified from consideration.
11. A formal contract shall be executed with the successful bidder, who shall be referred to as the "Contractor."
12. The competent authority of ESIC Model & Super Speciality Hospital, Asramam, Kollam reserves the right to reject all or any bid, in whole or in part, without assigning any reason.

13. For all practical purposes, the e-bid shall be considered for evaluation.

Performance Security Deposit

1. The selected bidder shall deposit an amount equal to 5% of the contract value as Performance Security Deposit within 7 days from the date of receipt of the intimation of acceptance of their bid. The deposit shall be made in the form of a Demand Draft from any scheduled bank, drawn in favor of "ESI Saving Fund A/C No. 1," payable at Kollam. Failure to submit the Performance Security Deposit within the stipulated time will entitle the ESI Corporation to cancel the bid acceptance. The Performance Security Deposit will be refunded after satisfactory completion of the contract, without any interest.
2. The successful tenderer will have to commence the work within 10 days of acceptance of offer or as mutually agreed. Otherwise the contract may be cancelled.

TECHNICAL BID:

1. The online technical bid will be opened, and bids found valid will be evaluated by ESIC to determine the qualified bidders for the complete work/services as per the specifications and documents. The bidder must ensure that all information sought by ESIC is submitted in the prescribed formats. Incomplete, conditional, telephonic bids, or bids uploaded after the due date and time will not be considered and shall be summarily rejected. Offline bids will also be summarily rejected.

FINANCIAL BID:

1. The financial bids of bidders whose technical bids are found eligible will be opened after resolving any representations received. Bids that are substantially responsive and quote the lowest rate shall be ranked as L-1, followed by L-2, and so on. Rates quoted in the financial bid shall be in Indian currency and must correspond to the details furnished in the financial bid.

TERMS AND CONDITIONS

1. The rate quoted must be valid for a period of one year. The contract may be extended for an additional year at the discretion and satisfaction of the Medical Superintendent. Any extension will be on the same rates, terms, and conditions.
2. The Medical Superintendent reserves the right to terminate the contract by serving one month's written notice in case of unsatisfactory performance. If the contractor wishes to terminate the contract, the notice period of three months shall apply. However, the contractor shall continue providing services until a new contract comes into force.
3. Termination of Contract: The Medical Superintendent reserves the right to terminate the contract/works at any time during the contract period by giving 30 days' notice if the services of the contractor are found unsatisfactory, in the opinion of the employer or their authorized representative. No claim

m or compensation shall be entertained by the employer in such cases.

4. Bidders are advised to visit and inspect the Medical Gas Pipe Line site before submitting their AMC rates to fully understand the system, its condition, and the means of access. A pre-bid meeting is scheduled on 06.03.2026 at 2:00 PM in the Conference Hall of ESIC Model & Super Speciality Hospital, Asramam, Kollam. Interested firms may also inspect the existing Medical Gas Pipeline system on any working day (Monday to Friday, 09:30-16:00 hrs) with prior permission from the Hospital Authority. Bidders shall be deemed to have full knowledge of the site and its surroundings, and no extra charges will be allowed on account of misunderstanding or lack of knowledge about the site.
5. Responsibility for Defective Items and Cost Inclusion: Any defective items identified during inspection shall be replaced or repaired by the successful bidder to ensure that the entire Medical Gas Pipe Line system is fully functional. All such works shall be deemed part of the AMC, and no additional payment will be made by ESIC. Bidders are expected to include the cost of such defect rectification or replacement in their quoted AMC rates.
6. The Service Provider should have a service centre in the State of Kerala. The complete address, along with a valid mobile or land line number of the contact person, shall be provided.
7. The contract includes monthly preventive maintenance as per the standard protocol, in addition to attending any number of breakdown calls as required. In case of failure to attend a breakdown call within the stipulated time , a penalty of Rs. 2,000 per day shall be levied. The contractor must also provide a standby device or arrangement during the breakdown period to ensure uninterrupted services.
8. The contractor shall ensure that all breakdown calls are attended immediately and service to be provided within 24 hours of notification. Personnel deployed by the contractor must be properly trained, experienced, and skilled to carry out operations and maintenance of the Medical Gas Pipeline System and associated equipment, using appropriate tools and materials.
9. The contractor shall provide uniform, ID cards/Name plates, and all safety accessories to all staff members.
10. The contractor must maintain all types of spares and accessories required for repairs of the Medical Gas Pipeline. Only original spares shall be used for repair or replacement.
11. Repairs shall be carried out within the hospital premises as far as possible. Instruments may be taken out only with the permission of the Medical Superintendent, ESIC Hospital, Asramam, Kollam. During any off-site repair, the contractor shall provide backup instruments at their own cost to ensure uninterrupted service.
12. Bidders should factor in the cost of all necessary spare parts required for the smooth functioning of the Medical Gas Pipeline system. The rates quoted must be inclusive of all charges and statutory payments.
13. Payment for the AMC shall be made by ESIC Hospital on a half-yearly basis against submission of Service Certificates and Invoices, following receipt of a satisfactory performance certificate from the In-Charge of the department. Payments will be made only through NEFT/ECS transfer to the bidder's designated bank account.
14. No advance payment shall be made.
15. Statutory deductions will be made from the bills as per applicable rules.
16. The contractor shall ensure that all personnel deployed under this contract are adequately covered under an accident insurance policy for loss of life, injury, or disability. Any compensation arising from such incidents shall be the sole responsibility of the contractor.
17. ESIC shall not be liable for any damages or compensation payable to persons

nnel for death or injury resulting from any act or default of the contractor. The contractor shall indemnify and keep indemnified the Medical Superintendent, ESIC Hospital, Asramam, Kollam, against all such damages, compensation, and related expenses.

18. The contractor shall ensure full compliance with all applicable laws, including labor laws, tax laws, and statutory obligations such as minimum wages, ESI, EPF, and any other applicable levies or contributions. The contractor shall be solely responsible for all liabilities, including taxes, interest, penalties, and statutory payments, and shall fully indemnify ESIC Hospital against any claims, demands, or losses arising from non-compliance. No additional payment shall be made by the hospital for any of the above obligations; all costs are deemed to be included in the quoted AMC price.
19. **Subletting of Contract:** The contractor shall not sublet, transfer, or assign the contract, or any part thereof.
20. **Arbitration Clause:** Any dispute or difference relating to the meaning of the specifications, designs, drawings, instructions, quality of workmanship, materials used, or any other question, claim, right, matter, or thing arising out of or in connection with the contract—whether during the progress of the work, after completion, or upon abandonment of the work—for which an amicable settlement cannot be reached, shall be referred to a Sole Arbitrator appointed by the Chief Engineer, Employees' State Insurance Corporation. The arbitration shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996.
 - a. The work under the contract shall continue during the arbitration proceedings.
 - b. The award of the Arbitrator shall be final, conclusive, and binding on both parties (the Employer and the Contractor).
21. **Past Experience Requirement:** The bidder must have the required number of years of experience, as specified in the bid, in providing similar services to any Central/State Government organization, PSU, or private hospitals. Copies of relevant contracts or work orders must be uploaded along with the bid to substantiate the claim of having provided such services during each of the financial years.
22. **Past Experience of Similar Services:** The bidder must have successfully executed at least one single order of 80% of the estimated bid value, or two orders each of 50% of the estimated bid value, or three orders each of 40% of the estimated bid value for similar services in the last three years for any Central/State Government organization, PSU, or private hospitals. Copies of contracts or work orders, along with documentary evidence of successful execution/completion and the names, addresses, and contact details of clients, must be uploaded with the bid for verification by the buyer.
23. The estimated bid value indicated above is provided solely as guidance for calculating the EMD and for determining eligibility criteria related to turnover, past performance, and project/past experience. This value does not influence the price to be quoted by bidders and will not affect bid participation. Furthermore, it shall not be used as a criterion for assessing the reasonableness of quoted prices, which will be evaluated by the buyer based on its own judgment and the competitive prices received during the Bid/RA process.
24. Any corrigendum, addendum, or extension related to this bid shall be published exclusively on the ESIC website (www.esic.gov.in) and the GeM portal.

The Medical Superintendent, ESIC Model & Super Speciality Hospital, Asramam, Kollam, reserves the right to accept or reject any or all tenders without assigning any reason. The Medical Superintendent also reserves the right to amend, add, delete, or relax any terms and conditions at any stage without prior notice. T

he selected bidder shall be required to sign an agreement with the Medical Superintendent, specifying all terms and conditions of the contract, before the commencement of the contract.

Medical Superintendent

ANNEXURE - I

PROFILE OF THE CONTRACTOR/BIDDER

(To be submitted with technical bid)

1	Name of bidder/Contractor/Agency	
2	Name of Owner/Partner/Director	
3	Type of Firm (Prop./Partnership/Pvt Ltd/LTD)	
4	(a) Full Postal Address with Pin code and Aadhar No.	
	(b) Telephone/Mobile No.	
	(c) E-mail Address	
5	PAN/TAN No.	
6	GSTIN	
7	Whether the agency is black listed by a Central/State Govt. Dept./Organization (Yes/No)	
8	Does the bidder/agency/firm has an office in the State of Kerala (Yes/No)	
9	If yes, Provide the name and mobile No of the contact person	

Signature of authorized person :

Place : Full Name :

Date : Address/Company's Seal :

ANNEXURE - II

DECLARATION

1. I, _____
Son/Daughter of Shri. _____ Proprietor/Partner/
Director/Authorized Signatory of _____ (Na
me of Firm/Agency) sign this declaration and execute this bid document
2. I have carefully read and understood all the terms and conditions of the bid and hereby confirm my acceptance of the same.
3. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we am/are fully aware that furnishing any false information or fabricated documents will lead to the rejection of my/our tender at any stage, in addition to liabilities for prosecution under the appropriate law.

Signature of authorized person :

Place : Full Name :

Date : Address/Company's Seal :

N.B.: The above declaration, duly signed and sealed by the authorized signatory of the company, must be enclosed with the Technical Bid.

ANNEXURE - III

Format of undertaking

(The following must be printed on a stamp paper worth Rs. 200/- and submitted along with the bid, without which the bid is liable to be rejected.)

UNDERTAKING

1. I, the undersigned, hereby declare and affirm that I have gone through the terms and conditions mentioned in the bid document and undertake to comply with all terms and conditions.
2. That the rates quoted by me are valid and binding on me for the entire period of the contract.
3. That I/We authorize the Medical Superintendent to forfeit the security money deposited by me/us in case of any delay or failure to supply the services

/completion of the work to the satisfaction of the hospital authority, within the stipulated time or if the items are of undesired quality.

4. That I will be in a position to provide the contract as per the work explained to me, to the satisfaction of the Hospital authority.
5. That there is no vigilance/CBI case or court case pending against me/my firm, debarring me/my firm from undertaking contract work or supplying the items quoted.
6. I have not been black listed by any Central/State Govt Institution and have not been convicted of any criminal offence.
7. I have been informed that the Medical Superintendent, ESIC Model & Super Speciality Hospital, Asramam, Kerala, has the right to accept or reject any or all bids without assigning any reason.
8. I am ready to sign the agreement with ESIC.

Signature of the authorized person :

Place : Full Name :

Date : Address of the bidder :

ANNEXURE - IV

DETAILS OF THE EXISTING/EXECUTED CONTRACTS

Sl · No.	Name & Address of the Organization, Name, Designation, Tel No, Email ID of the Officer concerned	Details regarding the Contract	Value of Contract	Duration of Contract	
				From	To
1					
2					
3					
4					

Signature of authorized person :

Place : Full Name :

Date : Company's Seal :

Annexure-V

Check List

Compulsory scanned copy of self-attested documents to be uploaded online

S. N o.	Documents	Uploaded (Yes/No.)
1	Copy of all pages of the bid document, with the signature and seal of the bidder.	
2	Copy of PAN Card	
3	GST Registration Certificate	
4	Certificate of Incorporation/Registration of Firm	
5	ESI/EPF Registration Details	
6	Copy of duly filled profile of the bidder (Annexure I)	
7	Copy of the declaration (Annexure II)	
8	Copy of the signed undertaking to be printed on a Non-judicial stamp paper worth Rs. 200/- (Annexure III)	
9	Copy of the details of existing/executed contracts (Annexure IV)	

10	Checklist (Annexure-V)	
11	Copy of certificates proving 3 years of experience in providing similar services for hospitals. (Copy of work contracts and completion certificate)	
12	Satisfactory performance certificates from the previous clients.	
13	Turn over certificates, with UDIN, from a Chartered Accountant, for the last three financial years. (ie., 2022-23, 2023-24 & 2024-25 for confirmation of financial turn over.)	

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the

case may be.

15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---